

Performance Indicator Tables to 2009/10

INTRODUCTION

The essential principle of Best Value is to provide quality services to the standard that the community expects and at a price they are prepared to pay. The Government measures the effectiveness and quality of public services through Best Value Performance Indicators. The Government has set two national targets for the Fire & Rescue Service.

- To reduce the number of accidental fire-related deaths in the home by 20% averaged over the 11 year period to 2010 compared with the average recorded in the five year period to 1999 – with no local authority Fire & Rescue Service having a fatality rate more than 1.25 times the national average by 2010.
- To reduce by 10% the number of deliberate fires by March 2010 from the 2001/02 baseline.

The Fire Authority has agreed long range performance targets in our other indicators to help us achieve the national targets.

We are aiming for the following reductions from 1999/2000 up to 2010.

- 20% reduction in fire calls attended
- 40% reduction in the number of fires in property of value
- 40% reduction in dwelling fires
- 20% reduction in injuries in dwelling fires
- 40% reduction in malicious false alarm
- 40% reduction on false alarms from Automatic Fire Detector Systems (AFDs)

BVPI	Definition	2005/06 Results	2006/07 Results	2006/07 Target	2007/08 Target	2008/09 Target	2009/10 Target	Family Group Average 2005/06	Top 25% of FRS 2005/06
BVPI 2a	The level of the Equality Standard for Local Government to which the authority conforms.	2	2	2	Working towards level 3	3	3	1.5	1.0
BVPI 2b	The duty to promote Race Equality.	68%	68%	68%	74%*	74%*	79%*	66.8%	89.5%
BVPI 3	The percentage of citizens very or fairly satisfied with the overall service provided by their authority.	Survey Every 3 Years	64%	79%*	Survey Every 3 Years	Survey Every 3 Years	79%*	67.9%**	75.8%**
BVPI 8	The percentage of undisputed invoices which were paid in 30 days.	93.3%	96.7%	95.0%	97.0%	97.0%	97.0%	81.4%	97.5%
BVPI 11(i)	The percentage of the top 5% of earners that are women.	5.9%	6.1%	5.4%	8.1%	8.1%	8.1%	5.1%	7.1%
BVPI 11(ii)	The percentage of the top 5% of earners from ethnic minority communities.	0.0%	3%	2.7%	2.7%	2.7%	2.7%	1.1%	1.9%
BVPI 11(iii)	The percentage of the top 5% of earners that have a disability.	2.9%	3%	2.9%	2.9%	2.9%	2.9%	0.6%	0.0%
BVPI 12(l)	The number of working days/shifts lost to sickness absence for wholetime uniformed staff.	8.4	7.2	9.0	8.0*	7.5*	7.0*	8.8	7.9

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BVPI 12(ii)	The number of working days/ shifts lost due to sickness absence for all staff.	8.9	7.6	9.0	8.0*	7.5*	7.0*	8.7	8.5
BVPI 15(i)	The number of wholetime fire-fighter ill-health retirements as a percentage of the total workforce.	0.9%	0.0%	1.5%	1.5%	1.5%	1.5%	0.7%	0.2%
BVPI 15(ii)	The number of Control and non-uniformed ill-health retirements as a percentage of the total workforce.	0.0%	0.0%	1.5%	1.5%	1.5%	1.5%	0.1%	0.0%
BVPI 16a(i)	The percentage of wholetime and retained duty system employees with a disability.	2.22%*	2.4%	3.50%	3.50%	3.50%	3.50%	0.63%	0.64%
BVPI 16a(ii)	The percentage of control and non-uniformed employees with a disability.	7.5%*	7.4%	5.00%	8%**	9%**	10%**	2.82%	3.72%
BVPI 16b(i)	The percentage of economically active people aged 18-54 who have a disability within the Fire Authority's area.	11.12%	11.12%	N/A	N/A	N/A	N/A	N/A	N/A

BVPI	Definition	2005/06 Results	2006/07 Results	2006/07 Target	2007/08 Target	2008/09 Target	2009/10 Target	Family Group Average 2005/06	Top 25% of FRS 2005/06
BVPI 16b(ii)	The percentage of economically active people aged 18-64 who have a disability within the Fire Authority's area.	13.88%	13.88%	N/A	N/A	N/A	N/A	N/A	N/A
BVPI 17a	The percentage of uniformed staff from ethnic minority communities.	1.6%	1.6%	1.9%	2.3%	2.5%	3.1%	1.3%	1.7%
BVPI 17b	The percentage of economically active people aged 18-54 from ethnic minority communities within the Fire Authority's area.	4.3%	4.3%	N/A	N/A	N/A	N/A	N/A	N/A
BVPI 142(ii)	The number of primary fires attended per 10,000 population.	27.4	24.4	29.7	27.9	26.2	24.4	24.54	21.35
BVPI 142(iii)	The number of accidental fires in dwellings attended per 10,000 dwellings.	21.1	19.5	20.4	19.4	18.3	17.3	15.8	13.9
BVPI 143(i)	The number of deaths arising from accidental fires in dwellings per 100,000 population.	0.27	0.4	0.48	0.46	0.44	0.42	0.27	0.25
BVPI 143(ii)	The number of injuries arising from accidental fires in dwellings per 100,000 population.	4.1	6.8	7.90	7.4	6.8	6.26	6.2	4.74

BVPI	Definition	2005/06 Results	2006/07 Results	2006/07 Target	2007/08 Target	2008/09 Target	2009/10 Target	Family Group Average 2005/06	Top 25% of FRS 2005/06
BVPI 144	The percentage of accidental fires in dwellings confined to the room of origin.	92.1%	92.8%	93.0%	95.0%	96.0%	96.5%	90.5%	91.9%
BVPI 146(i)	The number of calls to malicious false alarms not attended per 1,000 population.	0.011	0.009	0.012	0.013	0.015	0.016	0.34	0.54
BVPI 146(ii)	The number of calls to malicious false alarms attended per 1,000 population.	0.54	0.53	0.55	0.50	0.45	0.41	0.35	0.35
BVPI 149(i)	The number of false alarms caused by automatic fire detection apparatus per 1,000 non-domestic properties	50.5	47.9	48.2	45.7	43.1	40.6	125.9	100.2
BVPI 149(ii)	The number of those properties in BV 149(i) with more than one attendance.	170	166	186	181	177	172	N/A	N/A
BVPI 149(iii)	The percentage of calls which are to a property with more than one attendance.	48.4%	50.3%	47.3%	46.1%	44.9%	43.7%	N/A	N/A
BVPI 150	The expenditure per head of the population on the provision of Fire & Rescue Services.	£44.57	£46.19E	£50.14	£47.48*	£49.89*	£51.75*	£34.50	£33.19

BVPI	Definition	2005/06 Results	2006/07 Results	2006/07 Target	2007/08 Target	2008/09 Target	2009/10 Target	Family Group Average 2005/06	Top 25% of FRS 2005/06
BVPI 157	The number of types of interactions that are enabled for electronic delivery as a percentage of the type of interactions that are legally permissible for electronic delivery.	100%	100%	100%	100%	100%	100%	N/A	N/A
BVPI 206(i)	The number of deliberate primary fires (excluding deliberate primary fires in vehicles) per 10,000 population.	5.1	4.24	6.6	6.3	5.9	5.5	4.2	3.5
B VPI 206(ii)	The number of deliberate primary fires in vehicles per 10,000 population.	5.4	4.3	8.8	8.7	8.7	8.6	6.4	4.6
BVPI 206(iii)	The number of deliberate secondary fires (excluding deliberate secondary fires in vehicles) per 10,000 population.	14.5	15.9	17.4	16.4	15.5	14.5	19.4	14.0
BVPI 206(iv)	The number of deliberate secondary fires in vehicles per 10,000 population.	0.25	0.19	0.27	0.23	0.19	0.19	0.86	0.39
BVPI 207	The number of fires in non-domestic properties per 1,000 non-domestic premises.	14.6	12.0	15.3	14.4	13.6	12.7	13.0	10.9

BVPI	Definition	2005/06 Results	2006/07 Results	2006/07 Target	2007/08 Target	2008/09 Target	2009/10 Target	Family Group Average 2005/06	Top 25% of FRS 2005/06
BVPI 208	The percentage of people in accidental dwelling fires who escaped unharmed without assistance from the Fire & Rescue Service.	92.8%	89.2%	93.0%	93.5%	94.0%	94.5%	91.4%	95.2%
BVPI 209(i)	The percentage of fires attended in dwellings where a smoke alarm had activated.	42.9%	44.8%	45.0%	50.0%	55.0%	60.0%	41.5%	45.4%
BVPI 209(ii)	The percentage of fires attended in dwellings where a smoke alarm was fitted but did not activate.	15.3%	12.2%	14.0%	12.5%	11.0%	10.0%	14.1%	11.0%
BVPI 209(iii)	The percentage of fires attended in dwellings where no smoke alarm was fitted.	41.7%	43.0%	40.0%	37.0%	33.0%	30.0%	44.4%	40.3%
BVPI 210	The percentage of women firefighters.	2.5%	2.4%	3.0%	3.3%	3.7%	4.1%	2.8%	3.2%

KEY -

Strategic Aim Number 1 Community Protection	Strategic Aim Number 2 Being A Good Employer	Strategic Aim Number 3 Providing Best Value
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