



East Sussex **Fire & Rescue Service**

East Sussex Fire & Rescue **Performance Results** **Quarter 1** **2018/19**

SEPTEMBER 2018

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

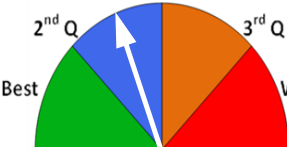

Indicator No.	How will we measure performance?	2017/18 Q1 result	National Quartile Position 2016/17	2018/19 Q1 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
8	Total number of incidents attended	2,527		2,375	9,526	Improved
9	Number of deaths in primary fires	0		2	8	Declined
10	Number of injuries in primary fires	13		N/a	N/a	
1 Priority	No of accidental dwelling fires	128		123	493	Improved
11	Number of primary fires	315		293	1,175	Improved
12	Number of deliberate fires	267		N/a	N/a	
13	No of Industrial and Commercial fires	45		N/a	N/a	

Indicator No.	How will we measure performance?	2017/18 Q1 result	National Quartile Position 2016/17	2018/19 Q1 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes		This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes		This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	
16	70% of the second arriving appliances at any incident within 15 minutes		This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	

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Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2017/18 Q1 result	National Quartile Position 2016/17	2018/19 Q1 result	2017/18 Projected year end result	Direction of travel from 2017/18 result
2 Priority	% of Home Safety Visits to vulnerable people	91.6%	This is an ESFRS indicator only, no National data is available for comparison	91.2%	91.2%	Declined
6 Priority	Undertake 12,000 Home Safety Visits	2,463		2,506	10,051	Improved against the Quarter but more than 10% from Target
17	Number of safe and well visits conducted	135	This is an ESFRS indicator only, no National data is available for comparison	113	453	Declined
7 Priority	Inspections of high risk premises completed	80		96	385	Improved
18	Number of business safety engagement events	4	This is an ESFRS indicator only, no National data is available for comparison	4	16	Same
19	Number of attendees at business safety engagement events	107	This is an ESFRS indicator only, no National data is available for comparison	70	281	Declined

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We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2017/18 Q1 result	National Quartile Position 2016/17	2018/19 Q1 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.5	This is an ESFRS indicator only, no National data is available for comparison	2.2	8.8	Improved
20	Number of RIDDOR incidents	3		0	0	Improved
21	Number of workplace reported accidents / injuries	51		69	276	Declined

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2017/18 Q1 result	National Quartile Position 2016/17	2018/19 Q1 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	34.3%	This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.8%	This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	
23	% of AFA calls challenged by SCC	7.1%	This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	
5 Priority	% of accidental dwelling fires confined to room of origin	91.4%	This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	