



East Sussex **Fire & Rescue Service**

East Sussex Fire & Rescue Performance Results Quarter 2 2020/21

NOVEMBER 2020

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services


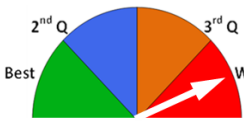
Indicator No.	How will we measure performance?	2019/20 Q2 result	National Quartile Position 2019/20	2020/21 Q2 result	Projected end of year result 2020/21	Direction of travel from Q2 2019/20 result
8	Total number of incidents attended	2,783		2,726	10,168	Improved
9	Number of deaths in primary fires	0		0	2	Same
10	Number of injuries in primary fires	4		3	18	Improved
1 Priority	No of accidental dwelling fires	100		125	461	Declined
11	Number of primary fires	269		307	1,123	Declined
12	Number of deliberate fires	226		243	951	Declined
13	No of Industrial and Commercial fires	35	This is an ESFRS indicator only, no National data is available for comparison	49	134	Declined

Indicator No.	How will we measure performance?	2019/20 Q2 result	National Quartile Position 2019/20	2020/21 Q2 result	Projected end of year result 2020/21	Direction of travel from Q2 2019/20 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	72.6%	This is an ESFRS indicator only, no National data is available for comparison	77.4%	76.5%	Improved
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	72.6%	This is an ESFRS indicator only, no National data is available for comparison	75.8%	75.7%	Improved

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Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2019/20 Q2 result	National Quartile Position 2019/20	2020/21 Q2 result	Projected end of year result 2020/21	Direction of travel from 2019/20 result
2 Priority	% of Home Safety Visits to vulnerable people	92.2%	This is an ESFRS indicator only, no National data is available for comparison	95.9%	95.4%	Improved
6 Priority	Undertake 12,000 Home Safety Visits	2,584		1,476	5,932	N/a due to COVID-19 pandemic
	Number of telephone HSVs completed (due to COVID-19 Pandemic)	N/a	This is an ESFRS indicator only, no National data is available for comparison	1,432	5,900	Alternative delivery method
7 Priority	Inspections of high risk premises completed	120		50	364	N/a due to COVID-19 pandemic
7a Priority	Business safety audits completed by Station crews	93	This is an ESFRS indicator only, no National data is available for comparison	13	32	N/a due to COVID-19 pandemic
	Other Business Safety activities and interactions	516	This is an ESFRS indicator only, no National data is available for comparison	608	2,282	Alternative delivery method
18	Number of business safety engagement events	7	This is an ESFRS indicator only, no National data is available for comparison	1	4	N/a due to COVID-19 pandemic
19	Number of attendees at business safety engagement events	111	This is an ESFRS indicator only, no National data is available for comparison	189	1,140	N/a due to COVID-19 pandemic

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Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2019/20 Q2 result	National Quartile Position 2017/18	2020/21 Q2 result	Projected end of year result 2020/21	Direction of travel from 2019/20 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.3	This is an ESFRS indicator only, no National data is available for comparison	1.8	5.6	Improved
20	Number of RIDDOR incidents	4		1	6	Improved
21	Number of workplace reported accidents / injuries	72		72	240	Same

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Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2019/20 Q2 result	National Quartile Position 2019/20	2020/21 Q2 result	Projected end of year result 2020/21	Direction of travel from 2019/20 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-34.8%	This is an ESFRS indicator only, no National data is available for comparison	-38.8%	-40.5%	Improved
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.4%	This is an ESFRS indicator only, no National data is available for comparison	3.5%	2.6%	Declined
5 Priority	% of accidental dwelling fires confined to room of origin	94.0%	This is an ESFRS indicator only, no National data is available for comparison	95.2%	93.5%	Improved