



# **East Sussex** **Fire & Rescue Service**

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# **East Sussex Fire & Rescue Performance Results Quarter 3 2020/21**

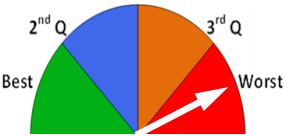





JANUARY 2021

# Our Purpose

## We make our communities safer

We will do this by:

### Commitment 1: Delivering high performing services



Indicator No.	How will we measure performance?	2019/20 Q3 result	National Quartile Position 2019/20	2020/21 Q3 result	Projected end of year result 2020/21	Direction of travel from Q3 2019/20 result
8	Total number of incidents attended	2,467		2,471	10,058	Declined
9	Number of deaths in primary fires	1		0	2	Improved
10	Number of injuries in primary fires	13		19	37	Declined
1 Priority	No of accidental dwelling fires	117		115	458	Improved
11	Number of primary fires	253		231	1,058	Improved
12	Number of deliberate fires	118		161	849	Declined
13	No of Industrial and Commercial fires	34	This is an ESFRS indicator only, no National data is available for comparison	32	131	Improved

Indicator No.	How will we measure performance?	2019/20 Q2 result	National Quartile Position 2019/20	2020/21 Q2 result	Projected end of year result 2020/21	Direction of travel from Q2 2019/20 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	75.0%	This is an ESFRS indicator only, no National data is available for comparison	78.0%	78.0%	Improved
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	71.0%	This is an ESFRS indicator only, no National data is available for comparison	75.0%	77.0%	Improved

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**We will do this by:**

### Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2019/20 Q3 result	National Quartile Position 2019/20	2020/21 Q3 result	Projected end of year result 2020/21	Direction of travel from Q3 2019/20 result
2 Priority	% of Home Safety Visits to vulnerable people	92.5%	This is an ESFRS indicator only, no National data is available for comparison	95.8%	95.3%	Improved
6 Priority	Undertake 12,000 Home Safety Visits	2,300		362	1,690	N/a due to COVID-19 pandemic
	Number of telephone HSVs completed (due to COVID-19 Pandemic)	N/a	This is an ESFRS indicator only, no National data is available for comparison	1,826	6,363	Alternative delivery method
7 Priority	Inspections of high risk premises completed	93		54	389	N/a due to COVID-19 pandemic
7a Priority	Business safety audits completed by Station crews	78	This is an ESFRS indicator only, no National data is available for comparison	17	46	N/a due to COVID-19 pandemic
	Other Business Safety telephone activities and interactions	N/a	This is an ESFRS indicator only, no National data is available for comparison	447	2,012	Alternative delivery method
18	Number of business safety engagement events	3	This is an ESFRS indicator only, no National data is available for comparison	1	4	N/a due to COVID-19 pandemic
19	Number of attendees at business safety engagement events	50	This is an ESFRS indicator only, no National data is available for comparison	100	889	N/a due to COVID-19 pandemic

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**We will do this by:**

### **Commitment 3: Developing a multi-skilled, safe and valued workforce**

Indicator No.	How will we measure performance?	2019/20 Q3 result	National Quartile Position 2019/20	20120/2 1 Q3 result	Projected end of year result 2020/21	Direction of travel from Q3 2019/20 result
<b>3 Priority</b>	<b>The number of working days/shifts lost due to sickness not to exceed 7.5 per employee</b>	<b>3.0</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>2.2</b>	<b>6.5</b>	<b>Improved</b>
20	Number of RIDDOR incidents	3		0	4	Improved
21	Number of workplace reported accidents / injuries	72		25	192	Improved

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**We will do this by:**

### **Commitment 4: Making effective use of our resources**

Indicator No.	How will we measure performance?	2019/20 Q3 result	National Quartile Position 2019/20	2020/21 Q3 result	Projected end of year result 2020/21	Direction of travel from Q3 2019/20 result
<b>4 Priority</b>	<b>A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10</b>	<b>31.2%</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>28.9%</b>	<b>36.4%</b>	<b>Declined</b>
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	0.9%	This is an ESFRS indicator only, no National data is available for comparison	2.5%	2.6%	Declined
<b>5 Priority</b>	<b>% of accidental dwelling fires confined to room of origin</b>	<b>91.4%</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>83.4%</b>	<b>90.1%</b>	<b>Declined</b>