

**Be fire aware and plan your escape**

* The best route is the normal way you come in and out of your home.
* Plan a second route in case the first one is blocked.
* If you have additional security gates or shutters, make sure they can be easily opened from the inside without a key in a fire.
* Have a family meeting point outside and away from the immediate danger
* Take a few minutes to practice your escape plan regularly.
* If you – or anyone you live with – might find it difficult to escape quickly without assistance in an emergency, make extra plans to get them to safety, and book a [free home fire safety visit](https://www.london-fire.gov.uk/safety/the-home/home-fire-safety-visits/)for extra expert advice.

**Call Freephone: 0800 177 7069**

**EXTRA ADVICE**

* Keep door and window keys where everyone you live with can find them – on hooks behind curtains or boxes on window sills perhaps.
* Make sure everyone in your home understands what to do in a fire. Remember to keep visitors in the know, too.
* If any of your smoke alarms go off, never assume it is a false alarm.
* Shout ‘FIRE’ to alert others in the home.
* Call 999 as soon as you are safe to do so.
* Don’t try and tackle fires yourself. Leave it to the professionals – as soon as you make the call, we'll be on our way.
* Try and keep calm, and close doors behind you to slow down the spread of fire and smoke.
* Before you open a door check if it’s warm with the back of your hand. If it is, don’t open it – there may be a fire on the other side.
* If there’s smoke, keep low where the air is clearer.
* Never go back into the building once you are safely outside.

**IF IN DOUBT DIAL 999 AND STAY OUT**