



**East Sussex**  
Fire & Rescue Service

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**East Sussex Fire & Rescue  
Service  
Performance Results  
Quarter 3  
2016/17**






JANUARY 2016

# Our Purpose

## We make our communities safer

We will do this by:

### Commitment 1: Delivering high performing services

Indicator No.	How will we measure performance?	2015/16 Q3 result	National Quartile Position 2014/15	2016/17 Quarter 3	2016/17 Projected Year end	Direction of travel from 2015/16 result
6	Total number of incidents attended	2,099		2,329	9,325	Declined
7	Number of deaths in primary fires	0		2	3	Declined
8	Number of injuries in primary fires	8		14	24	Declined
1 Priority	No of accidental dwelling fires	154		146	526	Improved
9	Number of primary fires	300		313	1,206	Declined
10	Number of deliberate fires	114		164	743	Declined
11	No of Industrial and Commercial fires	45		53	175	Declined



<b>12. First arriving appliance</b>	<b>2014/15 England Average</b>	<b>2014/15 FG2 Average</b>	<b>Q3 2015/16</b>	<b>Q3 2016/17</b>	<b>2016/17 Projected year end</b>
Primary fires	8.7	10	7.4 (293)	7.8 (308)	7.7 (882)
Dwellings	7.7	9.1	7.0 (159)	7.5 (157)	7.1 (429)
with any casualty or rescue	7.5	N/a	6.6 (4)	7.6 (7)	6.9 (14)
without any casualty or rescue	7.8	N/a	7.2 (154)	7.5 (150)	7.1 (415)
Other Buildings	8.5	9.6	6.9 (58)	7.6 (74)	7.6 (207)
Other Residential	7.8	N/a	7.5 (10)	8.2 (15)	7.8 (38)
Non-Residential	8.5	N/a	6.8 (48)	7.4 (59)	7.5 (169)
Road Vehicles	9.7	10.7	8.3 (56)	9.1 (60)	9.2 (184)
Other (Outdoor Primary)	10.4	11.7	7.9 (20)	6.6 (17)	8.7 (60)
RTC Persons trapped / enhanced	N/a	N/a	9.6 (59)	8.2 (35)	8.9 (81)

<b>13. Second arriving appliance</b>	<b>2014/15 England Average</b>	<b>2014/15 FG2 Average</b>	<b>Q3 2015/16</b>	<b>Q3 2016/17</b>	<b>2016/17 Projected year end</b>
Primary fires	N/a	N/a	9.8 (185)	11.3 (193)	11.1 (506)
Dwellings	N/a	N/a	9.5 (131)	10.3 (121)	9.9 (312)
with any casualty or rescue	N/a	N/a	10.5 (4)	12.8 (6)	12 (12)
without any casualty or rescue	N/a	N/a	9.5 (127)	10.2 (115)	9.9 (300)
Other Buildings	N/a	N/a	9.9 (42)	11.9 (56)	11.2 (147)
Other Residential	N/a	N/a	10.2 (7)	12.5 (15)	9.3 (28)
Non-Residential	N/a	N/a	9.9 (35)	10.3 (41)	11.6 (119)
Road Vehicles	N/a	N/a	12.9 (9)	16.5 (13)	16.8 (28)
Other (Outdoor Primary)	N/a	N/a	13.3 (3)	17.8 (3)	21.5 (19)
RTC Persons trapped / enhanced	N/a	N/a	13.2(59)	14 (33)	13.3 (76)

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**We will do this by:**

### Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2015/16 Q3 result	National Quartile Position 2014/15	2016/17 Quarter 3	2016/17 Projected Year end	Direction of travel from 2015/16 result
2 Priority	% of Home Safety Visits to vulnerable people	90.7%	This is an ESFRS indicator only, no National data is available for comparison	91.4%	90.7%	Improved
14	Undertake 10,000 Home Safety Visits	2,555		2,160	8,662	Declined
15	Number of safe and well visits conducted	N/a	This is an ESFRS indicator only, no National data is available for comparison	103	603	New Indicator
16	Inspections of high risk premises completed	44		143	296	Improved
17a	Number of business safety engagement events	N/a	This is an ESFRS indicator only, no National data is available for comparison	14	24	New Indicator
17b	Number of attendees at business safety engagement events	N/a	This is an ESFRS indicator only, no National data is available for comparison	413	751	New Indicator

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**We will do this by:**

### **Commitment 3: Developing a multi-skilled, safe and valued workforce**

Indicator No.	How will we measure performance?	2015/16 Q3 result	National Quartile Position 2014/15	2016/17 Quarter 3	2016/17 Projected Year end	Direction of travel from 2015/16 result
<b>3 Priority</b>	<b>The number of working days/shifts lost due to sickness not to exceed 7.5 per employee</b>	<b>2.6</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>2.7</b>	<b>9.9</b>	<b>Declined</b>
18	Number of RIDDOR incidents	0		2	7	Declined
19	Number of workplace reported accidents / injuries	18		27	81	Declined

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### **Commitment 4: Making effective use of our resources**

Indicator No.	How will we measure performance?	2015/16 Q3 result	National Quartile Position 2014/15	2016/17 Quarter 3	2016/17 Projected Year end	Direction of travel from 2015/16 result
<b>4 Priority</b>	<b>A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10</b>	<b>-36.9%</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>-38.1%</b>	<b>-37.4%</b>	<b>Improved</b>
20	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.9%	This is an ESFRS indicator only, no National data is available for comparison	1.6%	2.1%	Improved
21	% of AFA calls challenged by SCC	11.8%	This is an ESFRS indicator only, no National data is available for comparison	5.7%	7.0%	Declined
<b>5 Priority</b>	<b>% of accidental dwelling fires confined to room of origin</b>	<b>92.9%</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>93.2%</b>	<b>92.9%</b>	<b>Improved</b>

