



**East Sussex**  
Fire & Rescue Service







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**East Sussex Fire & Rescue  
Service  
Performance Results  
Quarter 4  
2015/16**

MAY 2016



# Strategic Aim 1 - To deliver quality services within available resources

## 1.1 Prevent loss of life and injuries in our communities

Indicator No.	How will we measure performance?	2014/15 Q4 result	National Quartile Position 2014/15	2015/16 Quarter 4	2015/16 Year end result	Target	Target met	Direction of travel from 2014/15 result
1 Priority	% of Home Safety Visits to vulnerable people	91.9%	This is an ESFRS indicator only, no National data is available for comparison	89.2%	90.6%	90.0%	Yes	Declined
7	Home Safety Visits	2,559		2,194	9,740	10,000	No	Declined
36	% of fires in dwellings with no smoke alarm	20.7%	This is an ESFRS indicator only, no National data is available for comparison	16.7%	18.1%	32.0%	Yes	Improved
9	Number of deaths in primary fires	1		2	3	Aspirational Target zero fire deaths		Declined
11	Deaths in Accidental Dwelling Fires	1		2	2	Aspirational Target zero fire deaths		Declined
10	Number of injuries in primary fires	7		6	44	52	Yes	Improved
12	Injuries in Accidental Dwelling Fires	6		4	30	37	Yes	Improved
2 Priority	No of accidental dwelling fires	130		127	553	534	No	Improved

Indicator No.	How will we measure performance?	2014/15 Q4 result	National Quartile Position 2014/15	2015/16 Quarter 4	2015/16 Year end result	Target	Target met	Direction of travel from 2014/15 result
8	Number of primary fires	267		258	1,186	1,244	Yes	Improved
13a	Deliberate primary fires not in vehicles	22		33	152	159	Yes	Declined
13b	Deliberate primary fires in vehicles	22		18	75	141	Yes	Improved
14	Deliberate secondary fires	73		64	359	500	Yes	Improved
4a Priority	A reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-33.9%	This is an ESFRS indicator only, no National data is available for comparison	-26.7%	-37.2%	-32.0%	Yes	Declined
4b	% of AFA calls challenged by ESFRS	14.7%	This is an ESFRS indicator only, no National data is available for comparison	7.7%	9.9%	Monitor only	Monitor only	Declined
4c	% of AFA calls turned back by ESFRS	8.9%	This is an ESFRS indicator only, no National data is available for comparison	7.8%	8.5%	Monitor only	Monitor only	Declined
4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	4.3%	This is an ESFRS indicator only, no National data is available for comparison	3.0%	2.7%	Monitor only	Monitor only	Declined

## 1.2 Protect our communities against economic, property or heritage loss

Indicator No.	How will we measure performance?	2014/15 Q4 result	National Quartile Position 2014/15	2015/16 Quarter 4	2015/16 Year end result	Target	Target met	Direction of travel from 2014/15 result
15	No of fires in non-domestic properties	50		40	168	176	Yes	Improved
16	Inspections of high risk premises completed	77		94	273	480	No	Improved

### 1.3 Respond effectively and safely to incidents with appropriate planned resources

Indicator No.	How will we measure performance?	2014/15 Q4 result	National Quartile Position 2014/15	2015/16 Quarter 4	2015/16 Year end result	Target	Target met	Direction of travel from 2014/15 result
3 Priority	% of accidental dwelling fires confined to room of origin	93.0%	This is an ESFRS indicator only, no National data is available for comparison	94.5%	94.0%	94.0%	Yes	Improved
22	% of incidents attended within 20 minutes	98.6%	This is an ESFRS indicator only, no National data is available for comparison	98.4%	98.6%	95.0%	Yes	Declined

#### Average first attending appliance response times

First arriving appliance	2014/15 England Average	2014/15 FG2 Average	Q4 2014/15	Q4 2015/16	2015/16
Primary fires	8.7	10	7.3 (262)	7.3 (250)	7.7 (1,412)
Dwellings	7.7	9.1	6.9 (133)	6.7 (136)	7.2 (722)
with any casualty or rescue	7.5	N/a	8.6 (6)	6.5 (6)	6.8 (33)
without any casualty or rescue	7.8	N/a	6.9 (127)	6.8 (130)	7.2 (689)
Other Buildings	8.5	9.6	6.8 (65)	7.5 (55)	7.5 (305)
Other Residential	7.8	N/a	5.9 (14)	7.2 (10)	7.0 (63)
Non-Residential	8.5	N/a	8.8 (51)	8.6 (45)	7.7 (242)
Road Vehicles	9.7	10.7	8.5 (54)	8.4 (40)	8.6 (286)
Other (Outdoor Primary)	10.4	11.7	8.8 (10)	8.6 (19)	9.6 (99)
RTC Persons trapped / enhanced	N/a	N/a	9.7 (64)	9.6 (77)	9.8 (295)

Bracketed numbers are the total number of attended incidents for each category

#### Average second attending appliance response times

Second arriving appliance	2014/15 England Average	2014/15 FG2 Average	Q4 2014/15	Q4 2015/16	2015/16
Primary fires	N/a	N/a	10.2 (161)	10.7 (154)	10.8 (879)
Dwellings	N/a	N/a	9.4 (107)	9.8 (105)	9.9 (583)
with any casualty or rescue	N/a	N/a	12.5 (3)	17.3 (4)	11.6 (28)
without any casualty or rescue	N/a	N/a	9.3 (104)	9.9 (101)	9.8 (555)
Other Buildings	N/a	N/a	10.7 (48)	11.7 (39)	10.9 (219)
Other Residential	N/a	N/a	9.5 (11)	9.5 (9)	10.3 (53)
Non-Residential	N/a	N/a	11.1 (37)	12.4 (30)	11.1 (166)
Road Vehicles	N/a	N/a	22.1 (4)	11.9 (5)	15.9 (43)
Other (Outdoor Primary)	N/a	N/a	13.6 (2)	20.3 (5)	18.9 (34)
RTC Persons trapped / enhanced	N/a	N/a	13.1 (60)	13.4 (63)	13.5 (242)

Bracketed numbers are the total number of attended incidents for each category

## 1.4 Deliver cost effective services, which focus on community risk and customer needs at a price the local community can afford and within available resources

Indicator No.	How will we measure performance?	2014/15 Q4 result	National Quartile Position 2014/15	2015/16 Quarter 4	2015/16 Year end result	Target	Target met	Direction of travel from 2014/15 result
6	Expenditure per head of the population	£47.75	This is an ESFRS indicator only, no National data is available for comparison	£47.00	£47.00	£47.06	Yes	Improved
34	To achieve a 3.5% reduction in CO2 emissions against 2010/11	N/a	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	14.00%	Annual	Annual
35	Percentage of people satisfied with the service received during the 999 call	98%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	Monitor only	Annual	Annual
36	Percentage of people satisfied with the service received at the scene of the incident	99%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	Monitor only	Annual	Annual

## Strategic Aim 2 - Ensure a competent, diverse, safe and valued workforce





### 2.1 Embed and embrace equality and diversity principles in all that we do

Indicator No.	How will we measure performance?	2014/15 Q4 result	National Quartile Position 2014/15	2015/16 Quarter 4	2015/16 Year end result	Target	Target met	Direction of travel from 2014/15 result
24	Achievement of excellence in the Equality Standard in Local	Excellent	This is an ESFRS indicator only, no National data is available for comparison	Excellent	Annual	Monitor only	Annual	Annual
26	Retained (RDS) female firefighters as new entrants	8.7%	This is an ESFRS indicator only, no National data is available for comparison	5.5%	5.5%	15.0%	No	Declined
27	Minority ethnic staff as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	2.5%	2.5%	3.5%	No	Declined
28	Disabled employees as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	2.5%	2.5%	5.0%	No	Declined

### 2.2 Attract and retain high calibre and committed staff, and help them develop professional skills and competence to meet our business needs

Indicator No.	How will we measure performance?	2014/15 Q4 result	National Quartile Position 2014/15	2015/16 Quarter 4	2015/16 Year end result	Target	Target met	Direction of travel from 2014/15 result
To be deleted	Number of operational staff completing development programmes		This is an ESFRS indicator only, no National data is available for comparison	To be deleted	To be deleted	To be deleted	To be deleted	To be deleted

## 2.3 Maintain and improve the standards of health, safety and welfare of our staff and provide a safe and secure workplace

Indicator No.	How will we measure performance?	2014/15 Q4 result	National Quartile Position 2014/15	2015/16 Quarter 4	2015/16 Year end result	Target	Target met	Direction of travel from 2014/15 result
5 Priority	The number of working days/shifts lost due to sickness	2.1	This is an ESFRS indicator only, no National data is available for comparison	2.0	8.8	7.5	No	Improved
29	Number of RIDDOR incidents	0		2	3	12	Yes	Declined
30	Number of injuries sustained by Wholetime and Retained firefighters during operational activities	24		Annual	Annual	Monitor only	Annual	Annual
31	Total number of injuries sustained by Wholetime and RDS firefighters during training activities	28		Annual	Annual	Monitor only	Annual	Annual
30	Number of workplace reported accidents / injuries	26		26	107	124	Yes	Same