

PERFORMANCE RESULTS 2013/14 QUARTER 3



Achieving safer and more sustainable communities

ESFRS Performance Report Quarter 3 2013/14

Number	Indicator description	Q3 2012/13	Q3 2013/4	Projected year end result	ESFRS Performance target
1	% of Home Safety Visits to vulnerable people	✔ 74%	✔ 88.5%	✔ 86.5%	70%
2	No of accidental dwelling fires	⚠ 138	⚠ 149	⚠ 544	534
7	Home Safety Visits	✘ 2,834	✔ 2,526	✔ 10,475	10,000
8	Number of primary fires	⚠ 303	✔ 313	✔ 1,244	1,400
9	Number of deaths in primary fires	✘ 1	✘ 3	✘ 5	0
10	Number of injuries in primary fires	✔ 21	✔ 13	✔ 41	79
11	Deaths in Accidental Dwelling Fires	✘ 0	✘ 3	✘ 5	0
12	Injuries in Accidental Dwelling Fires	✔ 15	✔ 12	✔ 33	48
13a	Deliberate primary fires not in vehicles	✔ 39	✔ 34	✔ 165	234
13b	Deliberate primary fires in vehicles	✔ 35	✔ 27	✔ 187	208
14	Deliberate secondary fires	✔ 82	✔ 82	✔ 551	821
36	% of fires in dwellings with no smoke alarm	✘ 21.2%	✔ 25.0%	✔ 25.0%	32%
15	No of fires in non-domestic properties	⚠ 41	✔ 43	✔ 173	240
16	Inspections of high risk premises completed	⚠ 118	✘ 117	✘ 484	700
3	% of accidental dwelling fires confined to room of origin	✔ 92.7%	⚠ 93.2%	⚠ 90.1%	94%
4a	% reduction of automatic fire alarms (AFA)	✘ -31.8%	✔ -27.8%	✔ -33.0%	-20%
4b	% of AFA calls challenged by ESFRS	5.9%	11.6%	10.8%	-
4c	% of AFA calls turned back by ESFRS	5.5%	6.6%	5.3%	-
4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	2.6%	1.8%	2.3%	-
18	% of Life Threatening Incidents (LTIs) attended by 1st appliance within 8 minutes	✔ 72.7%	✔ 72.7%	✔ 71.9%	60%
19	% of LTIs attended by 1st appliance within 13 minutes	⚠ 94.7%	✔ 94.2%	✔ 94.5%	90%

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20	% of LTIs attended by 2nd appliance within 8 minutes	🚩 57.5%	✅ 56.0%	✅ 54.8%	50%
21	% of LTIs attended by 2nd appliance within 13 minutes	✅ 86.1%	✅ 87.1%	✅ 89.0%	80%
22	% of incidents attended within 20 minutes	🚩 98.9%	✅ 98.6%	✅ 98.8%	95%
21	% of LTIs attended by a minimum of 8 crew within 8 minutes	🚩 57.1%	✅ 56.3%	✅ 55.4%	50%
22	% of LTIs attended by a minimum of 8 crew within 13 minutes	✅ 85.2%	✅ 87.1%	✅ 85.8%	80%
26	Retained (RDS) female firefighters as new entrants	A	A	A	15%
27	Minority ethnic staff as new entrants to the FRS	A	A	A	3.5%
28	Disabled employees as new entrants to the FRS	A	A	A	5%
5	The number of working days/shifts lost due to sickness	❌ 2.1	❌ 2.8	❌ 9.6	7.5
29	Number of workplace reported accidents / injuries	✅ 30	✅ 26	✅ 121	124
30	Number of RIDDOR incidents	✅ 0	✅ 0	✅ 8	13
6	Expenditure per head of the population	A	A	A	£48.84
31	Affordable community safety services	A	A	A	-
34	To achieve a 3.5% reduction in CO2 & greenhouse gas emissions	A	A	A	3.50%

Key	On Target	✅
	Off Target	❌
	Within 10%	🚩
	Annual Indicator	A
Total	On Target	21
	Within 10% of Target	1
	Failed to meet target	4
	Priority Area	