

PERFORMANCE RESULTS 2011/12 QUARTER 1



Achieving safer and more sustainable communities



**INVESTORS
IN PEOPLE**



ESFRS Performance Report Quarter 1 2011-12

| | Number | Indicator description | Q1 2010-11 | Q1 2011-12 | Projected year end result | Target | |
|-----------------------|--------|--|--|------------|---------------------------|--------|-----|
| Strategic Objective 1 | 7 | Home Safety Visits (HSV's) | 2,285 | 2,084 | 8359 | 10,000 | |
| | 1 | % of HSV's to vulnerable people | 62% | 61% | 61% | 65% | |
| | 8 | No of primary fires | 367 | 393 | 1576 | 1,552 | |
| | 9 | No of deaths in primary fires | 1 | 2 | 8 | 6 | |
| | 10 | No of injuries in primary fires | 15 | 18 | 72 | 79 | |
| | 2 | No of accidental dwelling fires (ADF's) | 121 | 138 | 554 | 551 | |
| | 11 | Deaths in ADF's | 1 | 2 | 8 | 4 | |
| | 12 | Injuries in ADF's | 4 | 10 | 40 | 50 | |
| | 13a | Deliberate primary fires not in vehicles | 72 | 75 | 301 | 271 | |
| | 13b | Deliberate primary fires in vehicles | 52 | 40 | 160 | 240 | |
| | 14 | Deliberate secondary fires | 298 | 252 | 1011 | 845 | |
| | 36 | % of fires in dwellings with no smoke alarm | 21.1% | 29.9% | 30% | 32% | |
| | Obj 2 | 15 | No of fires in non-domestic properties | 50 | 59 | 237 | 279 |
| | | 16 | Inspections of high risk premises | 197 | 248 | 995 | 700 |
| Strategic Objective 3 | 3 | %of accidental dwelling fires confined to room of origin | 92.6% | 93.4% | 93% | 94% | |
| | 4 | % reduction of automatic fire alarms | 4.60% | -18% | -18% | -20% | |
| | 18 | % of LTI attended by 1st appliance within 8 minutes | N/a | 81% | 81% | 60% | |
| | 19 | % of LTI attended by 1st appliance within 13 minutes | N/a | 97% | 97% | 90% | |
| | 20 | % of LTI attended by 2nd appliance within 8 minutes | N/a | 64% | 64% | 50% | |
| | 21 | % of LTI attended by 2nd appliance within 13 minutes | N/a | 90% | 90% | 80% | |
| | 22 | % of incidents attended within 20 minutes | N/a | 99% | 99% | 95% | |
| | 23 | Business continuity for benchmarking | A | A | A | - | |
| Key | | | On Target | | | | |
| | | | Off Target | | | | |
| | | | Within 10% | | | | |
| | | | Annual Indicator | A | | | |
| | | | Priority Area | | | | |

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|-----------------------|--------|---|------------|------------|---------------------------|----------------------------|
| Obj 4 | 24 | Equality framework | A | A | A | Working towards excellence |
| | 25 | The duty to promote race equality | A | A | A | 79% |
| Strategic Objective 5 | 26 | Retained (RDS) female firefighters as new entrants | A | A | A | 15% |
| | 27 | Minority ethnic staff as new entrants to the FRS | A | A | A | 3% |
| | 28a | % of firefighters deemed competent for pay purposes | 91.01% | 93.02% | 93% | - |
| | 28b | % of crew & watch managers deemed competent for pay purposes | 92.50% | 92.56% | 93% | - |
| | 28c | % of station & group managers deemed competent for pay purposes | 87.50% | 93.75% | 94% | - |
| | 28d | % of area managers deemed competent for pay purposes | 75.00% | 100.00% | 100% | - |
| | 28e | % of RDS firefighters deemed competent for pay purposes | 72.50% | 68.01% | 68% | - |
| | 28f | % of RDS supervisory managers deemed competent for pay purposes | 89.39% | 86.66% | 87% | - |
| Obj 6 | 5 | The no of working days/shifts lost due to sickness | 2.12 | 1.9 | 8 | 7.5 |
| | 29 | Number of workplace reported accidents / injuries | 29 | 27 | 108 | 126 |
| | 30 | Number of RIDDOR incidents | 5 | 2 | 8 | 21 |
| Strategic Objective 7 | 6 | Expenditure per head of the population | A | A | A | £50.74 |
| | 31 | Affordable community safety services | A | A | A | - |
| | 32a | Cost per head of population dwelling primary fires | £7.63 | £8.81 | £35.34 | - |
| | 32b | Cost per head of population commercial property fires | £4.38 | £4.99 | £20.01 | - |
| | 32c | Cost per head of population public property fires | £1.72 | £2.23 | £8.94 | - |
| | 32d | Cost per head of population vehicle fires | £0.64 | £0.55 | £2.21 | - |
| | 32e | Cost per head of population outdoor fires | £0.39 | £0.49 | £1.97 | - |
| | 33 | Reduction of CO2 (annual Indicator) | A | A | A | - |
| | 34 | To achieve a 3.5% reduction in CO2 emissions | A | A | A | 3.50% |
| Obj 8 | 35 | 100% of our partnership activities | | A | | |
| Key | | On Target | | | | |
| | | Off Target | | | | |
| | | Within 10% | | | | |
| | | Annual Indicator | A | | | |
| Total | | On Target | 13 | | | |
| | | Within 10% of Target | 7 | | | |
| | | Failed to meet target | 4 | | | |
| | | Priority Area | | | | |