

PERFORMANCE RESULTS 2011/12 QUARTER 3



Achieving safer and more sustainable communities



**INVESTORS
IN PEOPLE**



ESFRS Performance Report Quarter 3 2011-12

	Number	Indicator description	Q3 2010-11	Q3 2011-12	Projected year end result	Target	
Strategic Objective 1	1	% of HSVs to vulnerable people	60%	78%	78%	65%	
	2	No of accidental dwelling fires (ADFs)	159	154	514	551	
	7	Home Safety Visits (HSVs)	2,542	2,293	9,199	10,000	
	8	No of primary fires	386	327	1,274	1,552	
	9	No of deaths in primary fires	0	3	9	6	
	10	No of injuries in primary fires	31	18	66	79	
	11	Deaths in ADFs	0	2	8	4	
	12	Injuries in ADFs	29	16	44	50	
	13a	Deliberate primary fires not in vehicles	50	48	200	271	
	13b	Deliberate primary fires in vehicles	51	32	142	240	
	14	Deliberate secondary fires	104	157	881	845	
	36	% of fires in dwellings with no smoke alarm	30.7%	21.9%	25.2%	32%	
	Obj 2	15	No of fires in non-domestic properties	58	45	196	279
		16	Inspections of high risk premises started	167	173	812	700
Strategic Objective 3	3	%of accidental dwelling fires confined to room of origin	89.9%	93.4%	93.1%	94%	
	4a	% reduction of automatic fire alarms (AFA)	3.40%	-25.6%	-28.5%	-20%	
	4b	% of AFA calls challenged by ESFRS	N/a	6.9%	9.6%	-	
	4c	% of AFA calls turned back by ESFRS	N/a	5.9%	6.5%	-	
	4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	N/a	2.8%	2.6%	-	
	18	% of LTI attended by 1st appliance within 8 minutes	N/a	79.4%	79.6%	60%	
	19	% of LTI attended by 1st appliance within 13 minutes	N/a	95.1%	96.2%	90%	
	20	% of LTI attended by 2nd appliance within 8 minutes	N/a	59.6%	62.2%	50%	
	21	% of LTI attended by 2nd appliance within 13 minutes	N/a	87.4%	88.7%	80%	
	22	% of incidents attended within 20 minutes	N/a	99.2%	99.0%	95%	
	23	Business continuity for benchmarking	A	A	A	-	
Key		On Target					
		Off Target					
		Within 10%					
		Annual Indicator	A				
		Priority Area					

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Obj 4	24	Equality framework	A	A	A	Working towards excellence
	25	The duty to promote race equality	A	A	A	79%
Strategic Objective 5	26	Retained (RDS) female firefighters as new entrants	A	A	A	15%
	27	Minority ethnic staff as new entrants to the FRS	A	A	A	3%
	28a	% of fire fighters deemed competent for pay purposes	91%	94%	94.00%	-
	28b	% of crew & watch managers deemed competent for pay purposes	93%	91%	91.00%	-
	28c	% of station & group managers deemed competent for pay purposes	98%	88%	88.00%	-
	28d	% of area managers deemed competent for pay purposes	100%	75%	75.00%	-
	28e	% of RDS firefighters deemed competent for pay purposes	69%	69%	69.00%	-
	28f	% of RDS supervisory managers deemed competent for pay purposes	87%	84%	84.00%	-
Obj 6	5	The no of working days/shifts lost due to sickness	2.52	2.4	8.0	7.5
	29	Number of workplace reported accidents / injuries	31	29	119	126
	30	Number of RIDDOR incidents	4	4	16	21
Strategic Objective 7	6	Expenditure per head of the population	A	A	A	£50.74
	31	Affordable community safety services	A	A	A	-
	32a	Cost per head of population dwelling primary fires	£9.94	£9.02	£31.72	-
	32b	Cost per head of population commercial property fires	£2.44	£3.05	£16.75	-
	32c	Cost per head of population public property fires	£1.46	£2.32	£7.07	-
	32d	Cost per head of population vehicle fires	£0.67	£0.41	£1.91	-
	32e	Cost per head of population outdoor fires	£1.38	£2.16	£12.23	-
	33	Reduction of CO2 (annual Indicator)	A	A	A	-
	34	To achieve a 3.5% reduction in CO2 emissions	A	A	A	3.50%
Obj 8	35	100% of our partnership activities	A	A		
Key		On Target				
		Off Target				
		Within 10%				
		Annual Indicator	A			
Total		On Target	18			
		Within 10% of Target	4			
		Failed to meet target	2			
		Priority Area				