

# PERFORMANCE RESULTS 2011/12 QUARTER 4



*Achieving safer and more sustainable communities*



**INVESTORS  
IN PEOPLE**



## ESFRS Performance Report Quarter 4 2011-12

	Number	Indicator description	Q4 2010-11	Q4 2011-12	Year end result	Target	
Strategic Objective 1	1	% of HSVs to vulnerable people	60%	86%	80%	65%	
	2	No of accidental dwelling fires (ADFs)	129	147	520	551	
	7	Home Safety Visits (HSVs)	2,450	2,513	9,490	10,000	
	8	No of primary fires	287	348	1,288	1,552	
	9	No of deaths in primary fires	1	4	11	6	
	10	No of injuries in primary fires	29	12	62	79	
	11	Deaths in ADFs	1	3	10	4	
	12	Injuries in ADFs	28	8	40	50	
	13a	Deliberate primary fires not in vehicles	38	43	193	271	
	13b	Deliberate primary fires in vehicles	37	43	151	240	
	14	Deliberate secondary fires	78	167	830	845	
	36	% of fires in dwellings with no smoke alarm	26.6%	17.1%	22.1%	32%	
	Obj 2	15	No of fires in non-domestic properties	45	44	189	279
		16	Inspections of high risk premises started	194	165	777	700
Strategic Objective 3	3	%of accidental dwelling fires confined to room of origin	89.9%	94.5%	94.3%	94%	
	4a	% reduction of automatic fire alarms (AFA)	-13.90%	-19.0%	-24.0%	-20%	
	4b	% of AFA calls challenged by ESFRS	N/a	5.8%	8.7%	-	
	4c	% of AFA calls turned back by ESFRS	N/a	5.5%	6.2%	-	
	4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	N/a	3.7%	2.6%	-	
	18	% of LTI attended by 1st appliance within 8 minutes	N/a	89.8%	82.0%	60%	
	19	% of LTI attended by 1st appliance within 13 minutes	N/a	97.9%	96.9%	90%	
	20	% of LTI attended by 2nd appliance within 8 minutes	N/a	69.7%	64.0%	50%	
	21	% of LTI attended by 2nd appliance within 13 minutes	N/a	92.3%	89.6%	80%	
	22	% of incidents attended within 20 minutes	N/a	99.6%	99.1%	95%	
	23	Business continuity for benchmarking	A	N/a	N/a	-	
Key		On Target					
		Off Target					
		Within 10%					
		Annual Indicator	A				
		Priority Area					

	Number	Indicator description	Q4 2010-11	Q4 2011-12	Year end result	Target
Obj 4	24	Equality framework	Working towards excellence	Excellence	Excellence	Working towards excellence
	25	The duty to promote race equality	79%	79%	79%	79%
Strategic Objective 5	26	Retained (RDS) female firefighters as new entrants	11%	3.7%	3.7%	15%
	27	Minority ethnic staff as new entrants to the FRS	3%	2.5%	2.5%	3%
	28a	% of fire fighters deemed competent for pay purposes	92.42%	94.30%	94.30%	-
	28b	% of crew & watch managers deemed competent for pay purposes	93.22%	94.40%	94.40%	-
	28c	% of station & group managers deemed competent for pay purposes	98.00%	87.23%	87.23%	-
	28d	% of area managers deemed competent for pay purposes	100.00%	75.00%	75.00%	-
	28e	% of RDS firefighters deemed competent for pay purposes	69.48%	66.81%	66.81%	-
	28f	% of RDS supervisory managers deemed competent for pay purposes	88.52%	83.58%	83.58%	-
Obj 6	5	The no of working days/shifts lost due to sickness	2.12	2.5	8.5	7.5
	29	Number of workplace reported accidents / injuries	26	27	117	126
	30	Number of RIDDOR incidents	1	6	18	21
Strategic Objective 7	6	Expenditure per head of the population	£50.60	£50.47	£50.47	£50.74
	31	Affordable community safety services	A	TBC	TBC	-
	32a	Cost per head of population dwelling primary fires	£7.63	£8.81	£31.37	-
	32b	Cost per head of population commercial property fires	£3.36	£3.56	£16.18	-
	32c	Cost per head of population public property fires	£1.72	£1.89	£7.22	-
	32d	Cost per head of population vehicle fires	£0.51	£0.57	£2.01	-
	32e	Cost per head of population outdoor fires	£1.04	£2.26	£11.48	-
	33	Reduction of CO2 (annual Indicator)	A	N/a	N/a	-
	34	To achieve a 3.5% reduction in CO2 emissions	A	0.25%	0.25%	3.50%
Obj 8	35	100% of our partnership activities	A	N/a	N/a	
Key		On Target				
		Off Target				
		Within 10%				
		Annual Indicator	A			
Total		On Target	21			
		Within 10% of Target	1			
		Failed to meet target	6			
		Priority Area				