

2009/10 - 2011/12 3 Year Integrated Risk Management Plan Scoping Statements

Description/Title

Review 1: Review Fire Cover and Resilience in Non-urban areas

Outcome: The Service has determined that the term non-urban covers those not within the three main areas of population and risk as identified by the IRMP and previous fire cover reviews these being B&H, Eastbourne and Hastings. The review will focus on risk and gather evidence what the community needs are in our non urban areas, which is linked to both community profiling and station ground profiling information for intelligence and decision making. We will consider what alternative arrangements for fire cover are available, and how we can meet our service delivery priorities, inline with our performance plan and key task areas. Community expectations and further consultation, including Equality Impact Assessment and subsequent actions will be completed and their outcomes taken into account.

Community profiling information is key in providing information for assessing current and future plans. In order that a meaningful and robust community profile is available, a significant amount of work needs to be completed, including partnership working, scoping availability of toolkits holding relevant data, agreeing profiling areas and building on current work. It is important to remember that community profiling is more than the people that live and work in our county, and visitors to East Sussex. It extends to businesses, industries and other areas that influence and affect the local areas.

Station ground profiling will provide information, based on the potential risks and historical activity, of each of the station areas. This can be used as part of any decision-making. It will predominately consist of the following areas; Dwelling risks (output areas), Other building risks (high risk buildings such as Hotels, Hospitals, High Rises, H.M.O., Care Homes etc.), Special Service risk (based on historical incident data involving life risk special services), Heritage risks, Wildfire risks, Flooding risk and other environment issues. The other main area to be considered is the local road network, in terms of response travel times and meeting our service targets regarding attending fires and special services.

Areas of focus:

- Availability of retained fire crews
- Location of fire appliances and specialist appliances
- Historical incident type locations in relation to required specialist appliances
- Type of incidents attended
- Crewing arrangements
- Training requirements and arrangements
- Station costs, including crewing, equipment and training
- Number of calls attended, including standby requirements
- Potential risks (as listed above)
- Response target performance (is it being met and potential impact of any changes)
- Alternative arrangement options to meet any historical or potential risks
- Public expectations and needs
- Station ground risk profile (as listed above)
- Impact on resilience with current arrangements and if changed
- Time of call and duration of incident
- Minimum pre-determined attendance (how we meet our initial attendance standards)
- Incidents not attended (i.e. appliance off the run or already committed)
- Community Risk Register (consider impact in relation to listed areas of potential risk)

Lead Principal Officer: Gary Walsh

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Description/Title

Review 2: Review Long Term Needs of Operational Service Delivery

Outcome: This review seeks to ensure that ESFRS can sustain organisational improvements in operational competence. All the areas that contribute to operational competency will be scrutinised and evaluated. This is linked to our service improvement priorities.

Areas of focus:

- Recruitment policy and criteria for new operational Firefighters
- Competency based assessments regarding incident command and operational responsibilities
- Development and training arrangements around operational command
- Promotion and selection process for operational roles
- Retention strategy to assist in keeping experienced competent staff
- Training analysis for skills gap and operational requirements
- Firefighter risk identification processes and communication arrangements
- Feedback and monitoring processes which include both positive and negative issues
- Strengths and weakness assessment of operational competence to act as bench mark

Lead Principal Officer: Gary Walsh

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Description/Title

Review 3: Review Medium Term Training Strategy and Learning & Development Arrangements

Outcome: This supporting review will seek to ensure that our medium term training strategy and learning and development arrangements are sufficiently robust to deliver a competent, diverse and valued workforce that can meet our service needs.

Issues to be included:

- Review of all training courses to ensure strategic fit with vision and direction of Authority
- Define and develop inputs, outputs and related outcomes
- Review of training content (on a prioritised risk basis) to ensure course content and delivery is matching operational need, including by developing and applying an evaluation framework
- Review training allocation against operational need and scheduling
- Review the competency based assessment around operational command and operational responsibilities.
- Evaluate the NFST against operational need to establish if they are fit for purpose
- Ensure that 1 – 6 above are all considered in connection with activities arising out of the VFM on Learning & Development

Lead Principal Officer: Cheryl Rolph

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Description/Title

Review 4: Assessing our other Support Services Requirement to Meeting Service Needs

Outcome: To consider and further advise upon the outcome of a further underpinning review to assess how our support services meet local service delivery needs in addition to their role in meeting central/corporate governance requirements of the organisation

Issues to be included:

Challenge of the current requirements

What are the ESFRS support services that deliver local service delivery needs?
Have these objectives been defined in terms of inputs, outputs and outcomes?
Is the workforce competent?
Does the Service Delivery Directorate know what it requires for the future?
How do future requirements match with current service provision?
What conflicts, if any, are there in support services meeting different customer needs, and how can these be overcome?
Can others provide these future services more economically?

Compare:

What do these support services cost? - Is it within budget? (Consider last 3 years)
What service improvements have been made over the last 3 years?
What further efficiency savings/improvements can be completed / identified?
Has the service demonstrated that it benchmarks its performance against that of similar organisations and is the information used to improve the service provision?

Collaborate:

Has the service taken into account local or regional plans/frameworks/best practice?

Lead Principal Officer: Diana Williams

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Description/Title

Review 5: Considerations of Alternative Methods of Support Service Deliveries

Outcome: To consider and further advise upon possible alternative methods of support services either in partnership with other local authorities in Sussex or other FRAS in the South East Region

Issues to be included:

Challenge of the current requirements

What are the ESFRS support services that could be delivered in partnership with others?
Have the objectives of each of the support services been defined in terms of inputs, outputs and outcomes?
Is the workforce competent?

Compare:

What do the support services cost? - Is it within budget? (Consider last 3 years)
What service improvements have been made over the last 3 years?
What further efficiency savings/improvements can be completed / identified?
Has the service demonstrated that it benchmarks its performance against that of similar organisations and is the information used to improve the service provision?

Collaborate:

What are the opportunities available for shared services within SIP and SEFIP?
Can the level of service be provided by other organisations/ partnerships more economically?
Has the service taken into account local or regional plans/frameworks/best practice?

Lead Principal Officer: Diana Williams

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Description/Title

Review 6: Review Emergency Response Arrangements

Outcome: The service is called to a wide range of incidents, including fires, automatic fire detection systems, and a variety of special services. This review will look at the types of calls we currently attend, and consider all the implications and issues that relate to them. It will take a critical look at our decision-making and consider the appropriateness of our current arrangements, with suggestions of any changes and improvements.

Issues to be included:

- Types of incidents historically attended
- Response arrangements regarding predetermined attendance
- Impact and risk analysis (is incident type potentially life threatening or likely to impact detrimentally on the environment)
- Speed of response (does the incident need a blue light response?)
- Consider alternative methods of resolving incident (do we need to make an attendance?)
- Current charging arrangements
- Alternative arrangements for incident resolution (i.e. AFD policy, Persons stuck in lift)

Lead Principal Officer: Gary Walsh

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Description/Title

Review 7: Review Fire Safety Audits and Inspection Programme

Outcome: ESFRS Fire Safety team has an ever-increasing demand to carry out an effective fire safety risk inspection programme, inline with national guidance. It is critical that we make best use of the fire safety inspection officers, and that a prioritised inspection programme is used, based on risk. This review will seek to ensure that this practice is followed, highlighting areas where improvements can be made and focusing on the regulatory reform order as a framework.

Issues to be included:

- Current information management system (Saffire)
- Allocation of inspections and other fire safety workloads
- Recording of data, storage and format
- Risk scoring methods and inspection priority decision making process
- Compliance with national guidance and relative legislation
- Follow up action and communication of risk information
- Audit and improvement arrangements

Lead Principal Officer: Gary Walsh

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Description/Title

**Review 8: Provide Specific Population Data to Support Achieving Level 3
Equality Standard for Local Government**

Outcome: The service has a commitment to attain level 3 of the equality standard for local government. Meaningful consultation and engagement with the communities of East Sussex is an essential part of work, with regard to compliance at level 3. To best achieve this, specific population data is required. This will be an ongoing and continuous process. The outcomes should be used to inform and drive not just consultation and engagement, but other initiatives across the service, at all levels.

This will be achieved by the following action:

- Use of the Fire Service Emergency Cover toolkit (FSEC)
- Exploring new data toolkits which can provide data to meet this objective
- Training and development of staff on interrogating available data-sources
- Working with other Sussex authorities in sharing information
- Working with other fire & rescue services in the South East region, to share best practice
- Via work with Sussex Improvement Partnership programme and funding

Lead Principal Officer: Diana Williams

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Description/Title

Review 9: Implementation of IRMP Reviews

Outcome: Following the reviews and evaluation, consultation and any relevant Equality Impact Assessments, recommendations for changes, with the endorsement of the Corporate Management, and agreement of the Fire Authority, will be implemented by 1st April 2012

Lead Principal Officer: Gary Walsh

Description/Title

Review 10: Continue to Implement Previous Agreed Improvement Plans

Outcome: The continued implementation of our previously agreed medium term improvement plans by 1st April 2012

Lead Principal Officer: Gary Walsh

Description/Title

Review 11: Secure Sufficient Efficiency Savings and Achieve Effective Service Prioritisation

Outcome: In accordance with the IRMP, ESFRS will determine its resource requirements to deliver effective and balanced service delivery for all risks to which it might reasonably be expected to respond, as detailed in the Fire and Rescue Services Act 2004, the Emergency Services Order and the National Framework and by individual fire authority decisions. We must secure sufficient efficiency savings and prioritisation of service to achieve this.

Lead Principal Officer: Gary Walsh