



East Sussex Fire & Rescue Service

APPENDIX

East Sussex Fire & Rescue Service Performance Results Quarter 2 2014/15

OCTOBER 2014

Strategic Aim 1 - To deliver quality services within available resources

1.1 Prevent loss of life and injuries in our communities

Indicator No.	How will we measure performance?	2013/14 Quarter 2	National Quartile Position 2013/14	2014/15 Quarter 2	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 2 result
1 Priority	% of Home Safety Visits to vulnerable people	88.0%	This is an ESFRS indicator only, no National data is available for comparison	89.1%	90.0%	90.0%	Yes	Improved
7	Home Safety Visits	2,698		2,234	8,549	10,000	No	Declined
36	% of fires in dwellings with no smoke alarm	23.4%	This is an ESFRS indicator only, no National data is available for comparison	23.9%	23.9%	32.0%	Yes	Declined
9	Number of deaths in primary fires	0		0	0	0	Yes	Stayed the same
11	Deaths in Accidental Dwelling Fires	0		0	0	0	Yes	Stayed the same
10	Number of injuries in primary fires	9		12	52	52	Yes	Declined
12	Injuries in Accidental Dwelling Fires	8		7	34	37	Yes	Improved
2 Priority	No of accidental dwelling fires	127		138	489	534	Yes	Declined
8	Number of primary fires	312		321	1,184	1,244	Yes	Declined

Indicator No.	How will we measure performance?	2013/14 Quarter 2	National Quartile Position 2013/14	2014/15 Quarter 2	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 2 result
13a	Deliberate primary fires not in vehicles	43		48	178	188	Yes	Declined
13b	Deliberate primary fires in vehicles	32		23	108	154	Yes	Improved
14	Deliberate secondary fires	188		143	530	590	Yes	Improved
4a Priority	A reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-34.5%	This is an ESFRS indicator only, no National data is available for comparison	-44.6%	-44.0%	-32.0%	Yes	Improved
4b	% of AFA calls challenged by ESFRS	11.2%	This is an ESFRS indicator only, no National data is available for comparison	18.5%	15.0%	Monitor only	Monitor only	Improved
4c	% of AFA calls turned back by ESFRS	4.3%	This is an ESFRS indicator only, no National data is available for comparison	8.9%	8.0%	Monitor only	Monitor only	Improved
4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	2.1%	This is an ESFRS indicator only, no National data is available for comparison	3.0%	3.3%	Monitor only	Monitor only	Declined

1.2 Protect our communities against economic, property or heritage loss

Indicator No.	How will we measure performance?	2013/14 Quarter 2	National Quartile Position 2013/14	2014/15 Quarter 2	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 2 result
15	No of fires in non-domestic properties	42		49	162	176	Yes	Declined
16	Inspections of high risk premises completed	94		96	436	480	No	Improved

1.3 Respond effectively and safely to incidents with appropriate planned resources

Indicator No.	How will we measure performance?	2013/14 Quarter 2	National Quartile Position 2013/14	2014/15 Quarter 2	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 2 result
3 Priority	% of accidental dwelling fires confined to room of origin	88.2%	This is an ESFRS indicator only, no National data is available for comparison	91.7%	90.3%	94.0%	No	Improved
18	% of Life Threatening Incidents (LTIs) attended by 1st appliance within 8 minutes	71.5%	This is an ESFRS indicator only, no National data is available for comparison	64.5%	67.8%	60.0%	Yes	Declined
19	% of LTIs attended by 1st appliance within 13 minutes	94.3%	This is an ESFRS indicator only, no National data is available for comparison	91.7%	93.8%	90.0%	Yes	Declined
20	% of LTIs attended by 2nd appliance within 8 minutes	51.4%	This is an ESFRS indicator only, no National data is available for comparison	43.0%	46.0%	50.0%	No	Declined
21	% of LTIs attended by 2nd appliance within 13 minutes	83.9%	This is an ESFRS indicator only, no National data is available for comparison	75.3%	81.0%	80.0%	Yes	Declined
22	% of incidents attended within 20 minutes	98.8%	This is an ESFRS indicator only, no National data is available for comparison	98.2%	99.0%	95.0%	Yes	Declined
23	% of LTIs attended by a minimum of 8 crew within 8 minutes	51.6%	This is an ESFRS indicator only, no National data is available for comparison	43.1%	46.3%	50.0%	No	Declined
24	% of LTIs attended by a minimum of 8 crew within 13 minutes	83.9%	This is an ESFRS indicator only, no National data is available for comparison	75.3%	81.1%	80.0%	Yes	Declined

1.4 Deliver cost effective services, which focus on community risk and customer needs at a price the local community can afford and within available resources

Indicator No.	How will we measure performance?	2013/14 Quarter 2	National Quartile Position 2013/14	2014/15 Quarter 2	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 2 result
6	Expenditure per head of the population	£49.06	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	£48.05	Annual	Annual
34	To achieve a 3.5% reduction in CO2 emissions against 2010/11	13.33%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	14.00%	Annual	Annual
	Percentage of people satisfied with the service received during the 999 call	99%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	Monitor only	Annual	Annual
	Percentage of people satisfied with the service received at the scene of the incident	99%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	Monitor only	Annual	Annual

Strategic Aim 2 - Ensure a competent, diverse, safe and valued workforce





2.1 Embed and embrace equality and diversity principles in all that we do

Indicator No.	How will we measure performance?	2013/14 Quarter 2	National Quartile Position 2013/14	2014/15 Quarter 2	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 2 result
24	Achievement of excellence in the Equality Standard in Local	Excellent	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	Monitor only	Annual	Annual
26	Retained (RDS) female firefighters as new entrants	5.6%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	15.0%	Annual	Annual
27	Minority ethnic staff as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	3.5%	Annual	Annual
28	Disabled employees as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	5.0%	Annual	Annual

2.2 Attract and retain high calibre and committed staff, and help them develop professional skills and competence to meet our business needs

Indicator No.	How will we measure performance?	2013/14 Quarter 2	National Quartile Position 2013/14	2014/15 Quarter 2	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 2 result
To be developed	Increase in confident rates at managerial levels		This is an ESFRS indicator only, no National data is available for comparison					To be developed
To be developed	Firefighters maintaining operational competence		This is an ESFRS indicator only, no National data is available for comparison					To be developed
To be developed	Number of operational staff completing development programmes		This is an ESFRS indicator only, no National data is available for comparison					To be developed

2.3 Maintain and improve the standards of health, safety and welfare of our staff and provide a safe and secure workplace

Indicator No.	How will we measure performance?	2013/14 Quarter 2	National Quartile Position 2013/14	2014/15 Quarter 2	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 2 result
5 Priority	The number of working days/shifts lost due to sickness	2.4	This is an ESFRS indicator only, no National data is available for comparison	2.1	7	7.5	Yes	Improved
29	Number of RIDDOR incidents	3		2	8	12	Yes	Improved
	Number of injuries sustained by Wholetime and Retained firefighters during operational activities	Annual		Annual	Annual	Monitor only	Annual	Annual
	Total number of injuries sustained by Wholetime and RDS firefighters during training activities	Annual		Annual	Annual	Monitor only	Annual	Annual
30	Number of workplace reported accidents / injuries	34		24	110	124	Yes	Improved