



East Sussex **Fire & Rescue Service**

East Sussex Fire & Rescue **Performance Results** **Quarter 3** **2018/19**




JANUARY 2019

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services


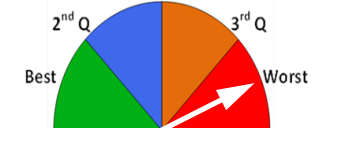
Indicator No.	How will we measure performance?	2017/18 Q3 result	National Quartile Position 2017/18	2018/19 Q3 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
8	Total number of incidents attended	2,313		2,202	9513	Improved
9	Number of deaths in primary fires	1		0	4	Improved
10	Number of injuries in primary fires	7		6	37	Improved
1 Priority	No of accidental dwelling fires	121		128	510	Declined
11	Number of primary fires	269		287	1,193	Declined
12	Number of deliberate fires	203		146	705	Improved
13	No of Industrial and Commercial fires	39		49	178	Declined

Indicator No.	How will we measure performance?	2017/18 Q2 result	National Quartile Position 2016/17	2018/19 Q2 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	N/a	This is an ESFRS indicator only, no National data is available for comparison	75.5%		New
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	N/a	This is an ESFRS indicator only, no National data is available for comparison	75.9%		New

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We will do this by:

Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2017/18 Q3 result	National Quartile Position 2017/18	2018/19 Q3 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
2 Priority	% of Home Safety Visits to vulnerable people	92.0%	This is an ESFRS indicator only, no National data is available for comparison	92.6%	91.3%	Improved
6 Priority	Undertake 12,000 Home Safety Visits	2,678		2,537	9,986	Improved
17	Number of safe and well visits conducted	129	This is an ESFRS indicator only, no National data is available for comparison	7	172	Declined
7 Priority	Inspections of high risk premises completed	137		118	496	Declined
18	Number of business safety engagement events	4	This is an ESFRS indicator only, no National data is available for comparison	6	17	Improved
19	Number of attendees at business safety engagement events	180	This is an ESFRS indicator only, no National data is available for comparison	80	310	Declined

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We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2017/18 Q3 result	National Quartile Position 2017/18	2018/19 Q3 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.8	This is an ESFRS indicator only, no National data is available for comparison	2.2	8.8	Improved
20	Number of RIDDOR incidents	2		4	9	Improved
21	Number of workplace reported accidents / injuries	43		49	242	Declined

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2017/18 Q3 result	National Quartile Position 2017/18	2018/19 Q3 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-35.2%	This is an ESFRS indicator only, no National data is available for comparison	-43.9%	-40.0%	Improved
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	2.1%	This is an ESFRS indicator only, no National data is available for comparison	1.2%	0.9%	Improved
23	% of AFA calls challenged by SCC	9.2%	This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	-
5 Priority	% of accidental dwelling fires confined to room of origin	91.7%	This is an ESFRS indicator only, no National data is available for comparison	92.2%	90.1%	Improved