



East Sussex **Fire & Rescue Service**

East Sussex Fire & Rescue **Performance Results** **Quarter 3** **2017/18**

FEBRUARY 2017

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

Indicator No.	How will we measure performance?	2016/17 Q3 result	National Quartile Position 2016/17	2017/18 Quarter 3	2017/18 Projected Year end	Direction of travel from 2016/17 result
6	Total number of incidents attended	2,337		2,334	9,769	Improved
7	Number of deaths in primary fires	2		1	2	Improved
8	Number of injuries in primary fires	13		6	35	Improved
1 Priority	No of accidental dwelling fires	145		123	488	Improved
9	Number of primary fires	312		272	1,157	Improved
10	Number of deliberate fires	164		201	871	Declined
11	No of Industrial and Commercial fires	57		38	151	Improved



12. First arriving appliance	2015/16 England Average	2015/16 FG2 Average	Q3 2016/17	Q3 2017/18	2017/18 Projected year end
Primary fires	8.7	10.2	8.4 (224)	8.2 (198)	8.5 (638)
Dwellings	7.7	9	8.1 (99)	7.4 (79)	7.5 (245)
with any casualty or rescue	7.6	N/a	7.9 (6)	6.8 (4)	6.6 (19)
without any casualty or rescue	7.7	N/a	8.2 (93)	7.4 (75)	7.6 (226)
Other Buildings	8.5	9.7	7.8 (42)	7.5 (41)	8.1 (133)
Other Residential	8.1	N/a	8.5 (12)	8.0 (4)	8.4 (15)
Non-Residential	8.5	N/a	7.5 (40)	7.4 (37)	8.1 (118)
Road Vehicles	10	10.9	9.7 (59)	9.4 (57)	9.5 (187)
Other (Outdoor)	11	12.3	8.3 (125)	8.2 (198)	8.2 (674)
RTC Persons trapped / enhanced	N/a	N/a	9.0 (36)	10.7 (21)	9.8 (76)

13. Second arriving appliance	2015/16 England Average	2015/16 FG2 Average	Q3 2016/17	Q3 2017/18	2017/18 Projected year end
Primary fires	N/a	N/a	11.9 (137)	11.3 (105)	12.0 (363)
Dwellings	N/a	N/a	10.9 (79)	10.0 (62)	10.3 (201)
with any casualty or rescue	N/a	N/a	13.5 (5)	8.5 (4)	11.2 (19)
without any casualty or rescue	N/a	N/a	10.7 (74)	10.2 (48)	10.2 (182)
Other Buildings	N/a	N/a	11.3 (42)	12.2 (29)	13.1 (98)
Other Residential	N/a	N/a	10.5 (12)	12.1 (4)	13.2 (12)
Non-Residential	N/a	N/a	11.7 (30)	12.2 (25)	13.0 (86)
Road Vehicles	N/a	N/a	18.4 (14)	13.0 (11)	14.6 (46)
Other (Outdoor)	N/a	N/a	15.6 (9)	14.3 (12)	14.3 (58)
RTC Persons trapped / enhanced	N/a	N/a	14.9 (35)	14.0 (19)	14.8 (70)

We make our communities safer

We will do this by:

Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2016/17 Q3 result	National Quartile Position 2016/17	2017/18 Quarter 3	2017/18 Projected Year end	Direction of travel from 2016/17 result
2 Priority	% of Home Safety Visits to vulnerable people	90.2%	This is an ESFRS indicator only, no National data is available for comparison	92.0%	91.7%	Improved
14	Undertake 10,000 Home Safety Visits	2,391		2,678	10,768	Improved
15	Number of safe and well visits conducted	113	This is an ESFRS indicator only, no National data is available for comparison	129	487	Improved
16	Inspections of high risk premises completed	143		137	411	Declined
17a	Number of business safety engagement events	18	This is an ESFRS indicator only, no National data is available for comparison	4	27	Declined
17b	Number of attendees at business safety engagement events	527	This is an ESFRS indicator only, no National data is available for comparison	180	1,468	Declined

We make our communities safer

We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2016/17 Q3 result	National Quartile Position 2016/17	2017/18 Quarter 3	2017/18 Projected Year end	Direction of travel from 2016/17 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.7	This is an ESFRS indicator only, no National data is available for comparison	2.8	11.0	Declined
18	Number of RIDDOR incidents	2		2	15	Same
19	Number of workplace reported accidents / injuries	56		43	192	Improved

We make our communities safer

We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2016/17 Q3 result	National Quartile Position 2016/17	2017/18 Quarter 3	2017/18 Projected Year end	Direction of travel from 2016/17 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-38.1%	This is an ESFRS indicator only, no National data is available for comparison	-35.2%	-30.1%	Declined
20	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.6%	This is an ESFRS indicator only, no National data is available for comparison	2.1%	2.0%	Declined
21	% of AFA calls challenged by SCC	5.7%	This is an ESFRS indicator only, no National data is available for comparison	9.2%	5.6%	Improved
5 Priority	% of accidental dwelling fires confined to room of origin	93.7%	This is an ESFRS indicator only, no National data is available for comparison	91.1%	92.8%	Declined