



East Sussex **Fire & Rescue Service**

East Sussex Fire & Rescue **Performance Results** **Quarter 4** **2017/18**

MAY 2017

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

Indicator No.	How will we measure performance?	2016/17 Q4 result	2016/17 Yea end result	National Quartile Position 2016/17	2017/18 Quarter 4	2017/18 Year end result	Direction of travel from 2016/17 result
6	Total number of incidents attended	2,074	9,191		2,096	9,440	Declined
7	Number of deaths in primary fires	1	5		1	2	Improved
8	Number of injuries in primary fires	10	35		12	39	Declined
1 Priority	No of accidental dwelling fires	143	538		131	496	Improved
9	Number of primary fires	271	1,184		261	1,128	Improved
10	Number of deliberate fires	117	686		88	746	Declined
11	No of Industrial and Commercial fires	32	169		38	160	Improved

12. First arriving appliance	2015/16 England Average	2015/16 FG2 Average	Q3 2016/17	Q3 2017/18	2017/18 Projected year end
Primary fires	8.7	10.2	8.4 (224)	8.2 (198)	8.5 (638)
Dwellings	7.7	9	8.1 (99)	7.4 (79)	7.5 (245)
with any casualty or rescue	7.6	N/a	7.9 (6)	6.8 (4)	6.6 (19)
without any casualty or rescue	7.7	N/a	8.2 (93)	7.4 (75)	7.6 (226)
Other Buildings	8.5	9.7	7.8 (42)	7.5 (41)	8.1 (133)
Other Residential	8.1	N/a	8.5 (12)	8.0 (4)	8.4 (15)
Non-Residential	8.5	N/a	7.5 (40)	7.4 (37)	8.1 (118)
Road Vehicles	10	10.9	9.7 (59)	9.4 (57)	9.5 (187)
Other (Outdoor)	11	12.3	8.3 (125)	8.2 (198)	8.2 (674)
RTC Persons trapped / enhanced	N/a	N/a	9.0 (36)	10.7 (21)	9.8 (76)

Please note that this data relates to quarter 3 as due to reporting issues post 4i go live it has not been possible to produce this data


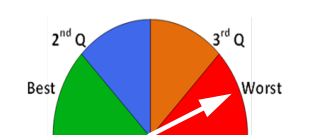
13. Second arriving appliance	2015/16 England Average	2015/16 FG2 Average	Q3 2016/17	Q3 2017/18	2017/18 Projected year end
Primary fires	N/a	N/a	11.9 (137)	11.3 (105)	12.0 (363)
Dwellings	N/a	N/a	10.9 (79)	10.0 (62)	10.3 (201)
with any casualty or rescue	N/a	N/a	13.5 (5)	8.5 (4)	11.2 (19)
without any casualty or rescue	N/a	N/a	10.7 (74)	10.2 (48)	10.2 (182)
Other Buildings	N/a	N/a	11.3 (42)	12.2 (29)	13.1 (98)
Other Residential	N/a	N/a	10.5 (12)	12.1 (4)	13.2 (12)
Non-Residential	N/a	N/a	11.7 (30)	12.2 (25)	13.0 (86)
Road Vehicles	N/a	N/a	18.4 (14)	13.0 (11)	14.6 (46)
Other (Outdoor)	N/a	N/a	15.6 (9)	14.3 (12)	14.3 (58)
RTC Persons trapped / enhanced	N/a	N/a	14.9 (35)	14.0 (19)	14.8 (70)

Please note that this data relates to quarter 3 as due to reporting issues post 4i go live it has not been possible to produce this data

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We will do this by:

Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2016/17 Q4 result	016/17 Yea end result	National Quartile Position 2016/17	2017/18 Quarter 4	2017/18 Year end result	Direction of travel from 2016/17 result
2 Priority	% of Home Safety Visits to vulnerable people	91.6%	90.7%	This is an ESFRS indicator only, no National data is available for comparison	91.8%	91.7%	Improved
14	Undertake 10,000 Home Safety Visits	2,526	9,302		2,777	10,982	Improved
15	Number of safe and well visits conducted	109	557	This is an ESFRS indicator only, no National data is available for comparison	149	474	Declined
16	Inspections of high risk premises completed	58	314		176	499	Improved
17a	Number of business safety engagement events	3	29	This is an ESFRS indicator only, no National data is available for comparison	2	24	Declined
17b	Number of attendees at business safety engagement events	63	584	This is an ESFRS indicator only, no National data is available for comparison	500	1,726	Improved

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We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2016/17 Q4 result	2016/17 Year end	National Quartile Position 2016/17	2017/18 Quarter 4	2017/18 Year end result	Direction of travel from 2016/17 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.9	10.5	This is an ESFRS indicator only, no National data is available for comparison	2.5	10.8	Declined
18	Number of RIDDOR incidents	2	9		4	15	Declined
19	Number of workplace reported accidents / injuries	63	234		71	221	Improved

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2016/17 Q4 result	2016/17 Year end	National Quartile Position 2016/17	2017/18 Quarter 4	2017/18 Year end result	Direction of travel from 2016/17 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-28.5%	-35.4%	This is an ESFRS indicator only, no National data is available for comparison	Unable to produce due to reporting issues post 4i go live		N/a
20	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	0.7%	1.7%	This is an ESFRS indicator only, no National data is available for comparison	Unable to produce due to reporting issues post 4i go live		N/a
21	% of AFA calls challenged by SCC	7.1%	9.0%	This is an ESFRS indicator only, no National data is available for comparison	Unable to produce due to reporting issues post 4i go live		N/a
5 Priority	% of accidental dwelling fires confined to room of origin	88.1%	91.6%	This is an ESFRS indicator only, no National data is available for comparison	Unable to produce due to reporting issues post 4i go live		N/a