



East Sussex **Fire & Rescue Service**

East Sussex Fire & Rescue Performance Results Quarter 4 and year end 2018/19

JUNE 2019

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

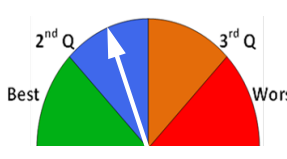
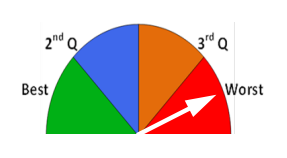
Indicator No.	How will we measure performance?	2017/18 Q4 result	2017/18 Year end result	National Quartile Position 2017/18	2018/19 Q4 result	2018/19 Year end result	Direction of travel from 2017/18 result
8	Total number of incidents attended	2,131	9,460		2,223	9,383	Improved
9	Number of deaths in primary fires	1	2		1	4	Declined
10	Number of injuries in primary fires	11	36		11	39	Declined
1 Priority	No of accidental dwelling fires	136	501		122	510	Declined
11	Number of primary fires	265	1,130		279	1,180	Declined
12	Number of deliberate fires	91	748		170	701	Improved
13	No of Industrial and Commercial fires	44	166		54	189	Declined

Indicator No.	How will we measure performance?	2017/18 Q2 result		National Quartile Position 2016/17	2018/19 Q2 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	N/a	N/a	This is an ESFRS indicator only, no National data is available for comparison	76.8%	74.8%	New
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	N/a	N/a	This is an ESFRS indicator only, no National data is available for comparison	73.7%	74.1%	New

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We will do this by:

Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2017/18 Q4 result	2017/18 Year end result	National Quartile Position 2017/18	2018/19 Q4 result	2018/19 Year end result	Direction of travel from 2017/18 result
2 Priority	% of Home Safety Visits to vulnerable people	91.8%	91.7%	This is an ESFRS indicator only, no National data is available for comparison	90.7%	91.2%	Declined
6 Priority	Undertake 12,000 Home Safety Visits	2,811	11,020		3,446	11,052	Improved
17	Number of safe and well visits conducted	156	540	This is an ESFRS indicator only, no National data is available for comparison	54	183	Declined
7 Priority	Inspections of high risk premises completed	176	499		170	581	Improved
18	Number of business safety engagement events	2	24	This is an ESFRS indicator only, no National data is available for comparison	5	18	Declined
19	Number of attendees at business safety engagement events	500	1,726	This is an ESFRS indicator only, no National data is available for comparison	220	530	Declined

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We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2017/18 Q4 result	2017/18 Year end result	National Quartile Position 2017/18	2018/19 Q4 result	2018/19 Projected year end result	Direction of travel from 2017/18 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.5	10.8	This is an ESFRS indicator only, no National data is available for comparison	2.5	8.8	Improved
20	Number of RIDDOR incidents	4	15		3	10	Improved
21	Number of workplace reported accidents / injuries	71	221		66	248	Declined

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2017/18 Q4 result	2017/18 Year end result	National Quartile Position 2017/18	2018/19 Q4 result	2018/19 Year end result	Direction of travel from 2017/18 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-29.2%	-33.7%	This is an ESFRS indicator only, no National data is available for comparison	-28.7%	-36.8%	Improved
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.5%	1.8%	This is an ESFRS indicator only, no National data is available for comparison	1.5%	1.1%	Improved
23	% of AFA calls challenged by SCC	8.1%	7.1%	This is an ESFRS indicator only, no National data is available for comparison	N/a	N/a	-
5 Priority	% of accidental dwelling fires confined to room of origin	91.2%	92.4%	This is an ESFRS indicator only, no National data is available for comparison	92.6%	90.7%	Declined