



**East Sussex**  
Fire & Rescue Service

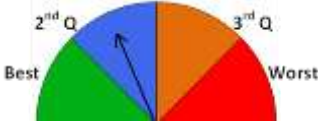





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**East Sussex Fire & Rescue  
Service  
Performance Results  
Quarter 3  
2014/15**

JANUARY 2015

# Strategic Aim 1 - To deliver quality services within available resources

## 1.1 Prevent loss of life and injuries in our communities

Indicator No.	How will we measure performance?	2013/14 Quarter 3	National Quartile Position 2013/14	2014/15 Quarter 3	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 3 result
1 Priority	% of Home Safety Visits to vulnerable people	88.5%	This is an ESFRS indicator only, no National data is available for comparison	93.0%	94.0%	90.0%	Yes	Improved
7	Home Safety Visits	2,526		2,277	7,500	10,000	No	Declined
36	% of fires in dwellings with no smoke alarm	25.0%	This is an ESFRS indicator only, no National data is available for comparison	19.2%	22.1%	32.0%	Yes	Improved
9	Number of deaths in primary fires	3		1	2	0	No	Improved
11	Deaths in Accidental Dwelling Fires	3		0	0	0	Yes	Improved
10	Number of injuries in primary fires	13		7	44	52	Yes	Improved
12	Injuries in Accidental Dwelling Fires	12		6	31	37	Yes	Improved
2 Priority	No of accidental dwelling fires	142		167	543	534	No	Declined

Indicator No.	How will we measure performance?	2013/14 Quarter 3	National Quartile Position 2013/14	2014/15 Quarter 3	2014/15 Projected year end	Target	Target met	Direction of travel from 2013/14 Quarter
8	Number of primary fires	304		296	1,169	1,244	Yes	Improved
13a	Deliberate primary fires not in vehicles	34		26	141	188	Yes	Improved
13b	Deliberate primary fires in vehicles	27		17	23	154	Yes	Improved
14	Deliberate secondary fires	81		67	456	590	Yes	Improved
4a Priority	A reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-27.8%	This is an ESFRS indicator only, no National data is available for comparison	-34.7%	-41.0%	-32.0%	Yes	Improved
4b	% of AFA calls challenged by ESFRS	11.6%	This is an ESFRS indicator only, no National data is available for comparison	22.2%	17.6%	Monitor only	Monitor only	Improved
4c	% of AFA calls turned back by ESFRS	6.6%	This is an ESFRS indicator only, no National data is available for comparison	6.1%	5.1%	Monitor only	Monitor only	Improved
4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.8%	This is an ESFRS indicator only, no National data is available for comparison	2.4%	3.0%	Monitor only	Monitor only	Increased

## 1.2 Protect our communities against economic, property or heritage loss

Indicator No.	How will we measure performance?	2013/14 Quarter 3	National Quartile Position 2013/14	2014/15 Quarter 3	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 3 result
15	No of fires in non-domestic properties	45		44	167	176	Yes	Improved
16	Inspections of high risk premises completed	117		59	376	480	No	Declined

### 1.3 Respond effectively and safely to incidents with appropriate planned resources

Indicator No.	How will we measure performance?	2013/14 Quarter 3	National Quartile Position 2013/14	2014/15 Quarter 3	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 3 result
3 Priority	% of accidental dwelling fires confined to room of origin	93.7%	This is an ESFRS indicator only, no National data is available for comparison	94.0%	92.0%	94.0%	No	Improved
18	% of Life Threatening Incidents (LTIs) attended by 1st appliance within 8 minutes	72.7%	This is an ESFRS indicator only, no National data is available for comparison	71.5%	69.3%	60.0%	Yes	Declined
19	% of LTIs attended by 1st appliance within 13 minutes	94.2%	This is an ESFRS indicator only, no National data is available for comparison	92.9%	93.6%	90.0%	Yes	Declined
20	% of LTIs attended by 2nd appliance within 8 minutes	56.0%	This is an ESFRS indicator only, no National data is available for comparison	56.8%	50.9%	50.0%	Yes	Improved
21	% of LTIs attended by 2nd appliance within 13 minutes	87.1%	This is an ESFRS indicator only, no National data is available for comparison	83.0%	82.5%	80.0%	Yes	Declined
22	% of incidents attended within 20 minutes	98.6%	This is an ESFRS indicator only, no National data is available for comparison	98.4%	99.0%	95.0%	Yes	Declined
23	% of LTIs attended by a minimum of 8 crew within 8 minutes	56.3%	This is an ESFRS indicator only, no National data is available for comparison	57.0%	51.2%	50.0%	Yes	Improved
24	% of LTIs attended by a minimum of 8 crew within 13 minutes	87.1%	This is an ESFRS indicator only, no National data is available for comparison	83.0%	82.4%	80.0%	Yes	Declined

## 1.4 Deliver cost effective services, which focus on community risk and customer needs at a price the local community can afford and within available resources

How will we measure performance?	2013/14 Quarter 3	National Quartile Position 2013/14	2014/15 Quarter 3	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 3 result
Expenditure per head of the population	£49.06	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	£48.05	Annual	Annual
To achieve a 3.5% reduction in CO2 emissions against 2010/11	13.33%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	14.00%	Annual	Annual
Percentage of people satisfied with the service received during the 999 call	99%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	Monitor only	Annual	Annual
Percentage of people satisfied with the service received at the scene of the incident	99%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	Monitor only	Annual	Annual

## Strategic Aim 2 - Ensure a competent, diverse, safe and valued workforce

### 2.1 Embed and embrace equality and diversity principles in all that we do


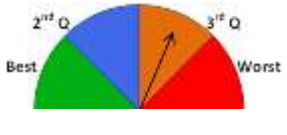

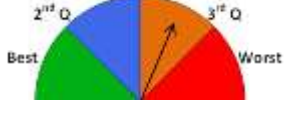
How will we measure performance?	2013/14 Quarter 3	National Quartile Position 2013/14	2014/15 Quarter 3	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 3 result
Achievement of excellence in the Equality Standard in Local	Excellent	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	Monitor only	Annual	Annual
Retained (RDS) female firefighters as new entrants	5.6%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	15.0%	Annual	Annual
Minority ethnic staff as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	3.5%	Annual	Annual
Disabled employees as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	Annual	Annual	5.0%	Annual	Annual

## 2.2 Attract and retain high calibre and committed staff, and help them develop professional skills and competence to meet our business needs

Indicator No.	How will we measure performance?	2013/14 Quarter 3	National Quartile Position 2013/14	2014/15 Quarter 3	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 3
To be developed	Increase in confident rates at managerial levels		This is an ESFRS indicator only, no National data is available for comparison					To be developed
To be developed	Firefighters maintaining operational competence		This is an ESFRS indicator only, no National data is available for comparison					To be developed
To be developed	Number of operational staff completing development programmes		This is an ESFRS indicator only, no National data is available for comparison					To be developed



## 2.3 Maintain and improve the standards of health, safety and welfare of our staff and provide a safe and secure workplace

Indicator No.	How will we measure performance?	2013/14 Quarter 3	National Quartile Position 2013/14	2014/15 Quarter 3	2014/15 Projected year end result	Target	Target met	Direction of travel from 2013/14 Quarter 3
5 Priority	The number of working days/shifts lost due to sickness	2.8	This is an ESFRS indicator only, no National data is available for comparison	1.8	7.2	7.5	Yes	Improved
29	Number of RIDDOR incidents	0		2	8	12	Yes	Declined
	Number of injuries sustained by Wholetime and Retained firefighters during operational activities	Annual		Annual	Annual	Monitor only	Annual	Annual
	Total number of injuries sustained by Wholetime and RDS firefighters during training activities	Annual		Annual	Annual	Monitor only	Annual	Annual
30	Number of workplace reported accidents / injuries	26		58	151	124	No	Declined