



East Sussex
Fire & Rescue Service

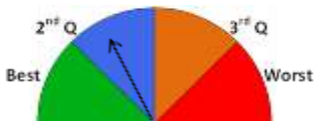


**East Sussex Fire & Rescue
Service
Performance Results
Quarter 4
2014/15**

MAY 2015

Strategic Aim 1 - To deliver quality services within available resources

1.1 Prevent loss of life and injuries in our communities

How will we measure performance?	2013/14 Year end result	National Quartile Position 2013/14	2014/15 Quarter 4	2014/15 Year end result	Target	Target met	Direction of travel from 2013/14 result
% of Home Safety Visits to vulnerable people	86.8%	This is an ESFRS indicator only, no National data is available for comparison	93.8%	92.0%	90.0%	Yes	Improved
Home Safety Visits	10,511		2,447	9,314	10,000	No	Declined
% of fires in dwellings with no smoke alarm	23.2%	This is an ESFRS indicator only, no National data is available for comparison	20.7%	21.8%	32.0%	Yes	Improved
Number of deaths in primary fires	5		1	2	Aspirational Target zero fire deaths		Improved
Deaths in Accidental Dwelling Fires	4		1	1	Aspirational Target zero fire deaths		Improved
Number of injuries in primary fires	37		7	40	52	Yes	Declined
Injuries in Accidental Dwelling Fires	29		6	30	37	Yes	Declined
No of accidental dwelling fires	525		130	539	534	No	Declined

How will we measure performance?	2013/14 Year end result	National Quartile Position 2013/14	2014/15 Quarter 4	2014/15 Year end result	Target	Target met	Direction of travel from 2013/14 Quarter
Number of primary fires	1,191		266	1,152	1,244	Yes	Improved
Deliberate primary fires not in vehicles	149		23	126	188	Yes	Improved
Deliberate primary fires in vehicles	123		21	96	154	Yes	Improved
Deliberate secondary fires	473		70	425	590	Yes	Improved
A reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-31.5%	This is an ESFRS indicator only, no National data is available for comparison	-33.9%	-38.0%	-32.0%	Yes	Improved
% of AFA calls challenged by ESFRS	10.3%	This is an ESFRS indicator only, no National data is available for comparison	14.6%	16.9%	Monitor only	Monitor only	Improved
% of AFA calls turned back by ESFRS	5.6%	This is an ESFRS indicator only, no National data is available for comparison	8.8%	7.6%	Monitor only	Monitor only	Improved
% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	2.6%	This is an ESFRS indicator only, no National data is available for comparison	4.3%	3.2%	Monitor only	Monitor only	Declined

1.2 Protect our communities against economic, property or heritage loss

Indicator No.	How will we measure performance?	2013/14 Year end result	National Quartile Position 2013/14	2014/15 Quarter 4	2014/15 Year end result	Target	Target met	Direction of travel from 2013/14 result
15	No of fires in non-domestic properties	169		49	174	176	Yes	Declined
16	Inspections of high risk premises completed	512		74	366	480	No	Declined

1.3 Respond effectively and safely to incidents with appropriate planned resources

Indicator No.	How will we measure performance?	2013/14 Year end result	National Quartile Position 2013/14	2014/15 Quarter 4	2014/15 Year end result	Target	Target met	Direction of travel from 2013/14 result
3 Priority	% of accidental dwelling fires confined to room of origin	91.2%	This is an ESFRS indicator only, no National data is available for comparison	93.0%	92.4%	94.0%	No	Improved
18	% of Life Threatening Incidents (LTIs) attended by 1st appliance within 8 minutes	72.0%	This is an ESFRS indicator only, no National data is available for comparison	68.8%	69.8%	60.0%	Yes	Declined
19	% of LTIs attended by 1st appliance within 13 minutes	94.3%	This is an ESFRS indicator only, no National data is available for comparison	91.8%	93.2%	90.0%	Yes	Declined
20	% of LTIs attended by 2nd appliance within 8 minutes	54.5%	This is an ESFRS indicator only, no National data is available for comparison	51.1%	50.9%	50.0%	Yes	Declined
21	% of LTIs attended by 2nd appliance within 13 minutes	84.3%	This is an ESFRS indicator only, no National data is available for comparison	82.5%	82.5%	80.0%	Yes	Declined
22	% of incidents attended within 20 minutes	98.8%	This is an ESFRS indicator only, no National data is available for comparison	98.6%	98.6%	95.0%	Yes	Declined
23	% of LTIs attended by a minimum of 8 crew within 8 minutes	55.0%	This is an ESFRS indicator only, no National data is available for comparison	51.1%	51.2%	50.0%	Yes	Declined
24	% of LTIs attended by a minimum of 8 crew within 13 minutes	84.7%	This is an ESFRS indicator only, no National data is available for comparison	82.5%	82.4%	80.0%	Yes	Declined

1.4 Deliver cost effective services, which focus on community risk and customer needs at a price the local community can afford and within available resources

Indicator No.	How will we measure performance?	2013/14 Year end result	National Quartile Position 2013/14	2014/15 Quarter 4	2014/15 Year end result	Target	Target met	Direction of travel from 2013/14 result
6	Expenditure per head of the population	£49.06	This is an ESFRS indicator only, no National data is available for comparison	£46.90	£46.90	£47.72	Yes	Improved
34	To achieve a 3.5% reduction in CO2 emissions against 2010/11	13.33%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	14.00%	Annual	Annual
35	Percentage of people satisfied with the service received during the 999 call	99%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	Monitor only	Annual	Annual
36	Percentage of people satisfied with the service received at the scene of the incident	99%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	Monitor only	Annual	Annual

Strategic Aim 2 - Ensure a competent, diverse, safe and valued workforce





2.1 Embed and embrace equality and diversity principles in all that we do

Indicator No.	How will we measure performance?	2013/14 Year end result	National Quartile Position 2013/14	2014/15 Quarter 4	2014/15 Year end result	Target	Target met	Direction of travel from 2013/14 result
24	Achievement of excellence in the Equality Standard in Local	Excellent	This is an ESFRS indicator only, no National data is available for comparison	Excellent	Annual	Monitor only	Annual	Annual
26	Retained (RDS) female firefighters as new entrants	5.6%	This is an ESFRS indicator only, no National data is available for comparison	8.7%	8.7%	15.0%	No	Improved
27	Minority ethnic staff as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	3.6%	3.6%	3.5%	Yes	The same
28	Disabled employees as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	3.6%	3.6%	5.0%	No	The same

2.2 Attract and retain high calibre and committed staff, and help them develop professional skills and competence to meet our business needs

Indicator No.	How will we measure performance?	2013/14 Year end result	National Quartile Position 2013/14	2014/15 Quarter 4	2014/15 Year end result	Target	Target met	Direction of travel from 2013/14 result
To be developed	Number of operational staff completing development programmes		This is an ESFRS indicator only, no National data is available for comparison	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16

2.3 Maintain and improve the standards of health, safety and welfare of our staff and provide a safe and secure workplace

Indicator No.	How will we measure performance?	2013/14 Year end result	National Quartile Position 2013/14	2014/15 Quarter 4	2014/15 Year end result	Target	Target met	Direction of travel from 2013/14 result
5 Priority	The number of working days/shifts lost due to sickness	8.8	This is an ESFRS indicator only, no National data is available for comparison	2.1	8.0	7.5	No	Improved
29	Number of RIDDOR incidents	8	 A semi-circular chart divided into four quadrants: 1st Q (green, Best), 2nd Q (blue), 3rd Q (orange), and 4th Q (red, Worst). An arrow points from the center towards the 2nd quadrant.	0	7	12	Yes	Improved
30	Number of injuries sustained by Wholetime and Retained firefighters during operational activities	38	 A semi-circular chart divided into four quadrants: 1st Q (green, Best), 2nd Q (blue), 3rd Q (orange), and 4th Q (red, Worst). An arrow points from the center towards the 3rd quadrant.	N/a	Annual	Monitor only	Annual	Annual
31	Total number of injuries sustained by Wholetime and RDS firefighters during training activities	19	 A semi-circular chart divided into four quadrants: 1st Q (green, Best), 2nd Q (blue), 3rd Q (orange), and 4th Q (red, Worst). An arrow points from the center towards the 3rd quadrant.	N/a	Annual	Monitor only	Annual	Annual
30	Number of workplace reported accidents / injuries	127	 A semi-circular chart divided into four quadrants: 1st Q (green, Best), 2nd Q (blue), 3rd Q (orange), and 4th Q (red, Worst). An arrow points from the center towards the 3rd quadrant.	26	137	124	No	Declined