



**East Sussex**  
Fire & Rescue Service


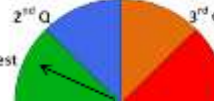




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**East Sussex Fire & Rescue  
Service  
Performance Results  
Quarter 1  
2015/16**

JULY 2015

# Strategic Aim 1 - To deliver quality services within available resources

## 1.1 Prevent loss of life and injuries in our communities

Indicator No.	How will we measure performance?	2014/15 Q1 result	National Quartile Position 2013/14	2015/16 Quarter 1	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
1 Priority	% of Home Safety Visits to vulnerable people	92.4%	This is an ESFRS indicator only, no National data is available for comparison	92.0%	92.0%	90.0%	Yes	Declined
7	Home Safety Visits	2,055		2,173	8,684	10,000	No	Improved
36	% of fires in dwellings with no smoke alarm	24.3%	This is an ESFRS indicator only, no National data is available for comparison	19.3%	19.3%	32.0%	Yes	Improved
9	Number of deaths in primary fires	0		0		Aspirational Target zero fire deaths		Same
11	Deaths in Accidental Dwelling Fires	0		0		Aspirational Target zero fire deaths		Same
10	Number of injuries in primary fires	14		13	52	52	Yes	Improved
12	Injuries in Accidental Dwelling Fires	10		11	44	37	No	Declined
2 Priority	No of accidental dwelling fires	105		149	596	534	No	Declined

Indicator No.	How will we measure performance?	2014/15 Q1 result	National Quartile Position 2013/14	2015/16 Quarter 1	2015/16 Projected year end	Target	Target met	Direction of travel from 2014/15 result
8	Number of primary fires	271		335	1,340	1,244	No	Declined
13a	Deliberate primary fires not in vehicles	33		51	204	159	No	Declined
13b	Deliberate primary fires in vehicles	34		19	76	141	Yes	Improved
14	Deliberate secondary fires	133		114	456	500	Yes	Improved
4a Priority	A reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-35.9%	This is an ESFRS indicator only, no National data is available for comparison	-43.6%	-43.6%	-32.0%	Yes	Improved
4b	% of AFA calls challenged by ESFRS	11.3%	This is an ESFRS indicator only, no National data is available for comparison	10.3%	10.3%	Monitor only	Monitor only	Declined
4c	% of AFA calls turned back by ESFRS	6.9%	This is an ESFRS indicator only, no National data is available for comparison	11.4%	11.4%	Monitor only	Monitor only	Improved
4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	3.6%	This is an ESFRS indicator only, no National data is available for comparison	4.0%	4.0%	Monitor only	Monitor only	Declined

## 1.2 Protect our communities against economic, property or heritage loss

Indicator No.	How will we measure performance?	2014/15 Q1 result	National Quartile Position 2013/14	2015/16 Quarter 1	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
15	No of fires in non-domestic properties	32		50	200	176	No	Declined
16	Inspections of high risk premises completed	115		56	224	480	No	Declined

### 1.3 Respond effectively and safely to incidents with appropriate planned resources

Indicator No.	How will we measure performance?	2014/15 Q1 result	National Quartile Position 2013/14	2015/16 Quarter 1	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
<b>3 Priority</b>	<b>% of accidental dwelling fires confined to room of origin</b>	<b>89.5%</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>91.3%</b>	<b>91.3%</b>	<b>94.0%</b>	<b>No</b>	<b>Improved</b>
18	% of Life Threatening Incidents (LTIs) attended by 1st appliance within 8 minutes	70.9%	This is an ESFRS indicator only, no National data is available for comparison	72.6%	72.6%	60.0%	Yes	Improved
19	% of LTIs attended by 1st appliance within 13 minutes	95.8%	This is an ESFRS indicator only, no National data is available for comparison	90.9%	90.9%	90.0%	Yes	Declined
20	% of LTIs attended by 2nd appliance within 8 minutes	48.9%	This is an ESFRS indicator only, no National data is available for comparison	53.9%	53.9%	50.0%	Yes	Improved
21	% of LTIs attended by 2nd appliance within 13 minutes	85.9%	This is an ESFRS indicator only, no National data is available for comparison	83.0%	83.0%	80.0%	Yes	Declined
22	% of incidents attended within 20 minutes	99.2%	This is an ESFRS indicator only, no National data is available for comparison	98.7%	98.7%	95.0%	Yes	Declined
23	% of LTIs attended by a minimum of 8 crew within 8 minutes	49.9%	This is an ESFRS indicator only, no National data is available for comparison	54.0%	54.0%	50.0%	Yes	Improved
24	% of LTIs attended by a minimum of 8 crew within 13 minutes	86.9%	This is an ESFRS indicator only, no National data is available for comparison	83.1%	83.1%	80.0%	Yes	Declined

## 1.4 Deliver cost effective services, which focus on community risk and customer needs at a price the local community can afford and within available resources

Indicator No.	How will we measure performance?	2014/15 Q1 result	National Quartile Position 2013/14	2015/16 Quarter 1	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
6	Expenditure per head of the population	£46.90	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	£45.42	Annual	Annual
34	To achieve a 3.5% reduction in CO2 emissions against 2010/11	N/a	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	14.00%	Annual	Annual
35	Percentage of people satisfied with the service received during the 999 call	N/a	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	Monitor only	Annual	Annual
36	Percentage of people satisfied with the service received at the scene of the incident	N/a	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	Monitor only	Annual	Annual

## Strategic Aim 2 - Ensure a competent, diverse, safe and valued workforce

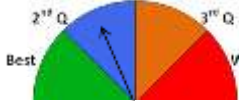



### 2.1 Embed and embrace equality and diversity principles in all that we do

Indicator No.	How will we measure performance?	2014/15 Q1 result	National Quartile Position 2013/14	2015/16 Quarter 1	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
24	Achievement of excellence in the Equality Standard in Local	Excellent	This is an ESFRS indicator only, no National data is available for comparison	Excellent	Annual	Monitor only	Annual	Annual
26	Retained (RDS) female firefighters as new entrants	8.7%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	15.0%	Annual	Annual
27	Minority ethnic staff as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	3.5%	Annual	Annual
28	Disabled employees as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	5.0%	Annual	Annual

### 2.2 Attract and retain high calibre and committed staff, and help them develop professional skills and competence to meet our business needs

Indicator No.	How will we measure performance?	2014/15 Q1 result	National Quartile Position 2013/14	2015/16 Quarter 1	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
To be developed	Number of operational staff completing development programmes		This is an ESFRS indicator only, no National data is available for comparison	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16

## 2.3 Maintain and improve the standards of health, safety and welfare of our staff and provide a safe and secure workplace

Indicator No.	How will we measure performance?	2014/15 Q1 result	National Quartile Position 2013/14	2015/16 Quarter 1	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
5 Priority	The number of working days/shifts lost due to sickness	1.5	This is an ESFRS indicator only, no National data is available for comparison	2.1	8.4	7.5	No	Declined
29	Number of RIDDOR incidents	2		1	4	12	Yes	Improved
30	Number of injuries sustained by Wholetime and Retained firefighters during operational activities	N/a		N/a	Annual	Monitor only	Annual	Annual
31	Total number of injuries sustained by Wholetime and RDS firefighters during training activities	N/a		N/a	Annual	Monitor only	Annual	Annual
30	Number of workplace reported accidents / injuries	29		37	148	124	No	Declined