



# **East Sussex** **Fire & Rescue Service**

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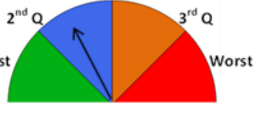


# **East Sussex Fire & Rescue Service Performance Results Quarter 2 2015/16**

OCTOBER 2015

# Strategic Aim 1 - To deliver quality services within available resources

## 1.1 Prevent loss of life and injuries in our communities

Indicator No.	How will we measure performance?	2014/15 Q2 result	National Quartile Position 2013/14	2015/16 Quarter 2	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
1 Priority	% of Home Safety Visits to vulnerable people	89.1%	This is an ESFRS indicator only, no National data is available for comparison	90.7%	91.1%	90.0%	Yes	Improved
7	Home Safety Visits	2,234		2,514	9,736	10,000	No	Improved
36	% of fires in dwellings with no smoke alarm	23.0%	This is an ESFRS indicator only, no National data is available for comparison	15.2%	17.7%	32.0%	Yes	Improved
9	Number of deaths in primary fires	0		0	0	Aspirational Target zero fire deaths		Same
11	Deaths in Accidental Dwelling Fires	0		0	0	Aspirational Target zero fire deaths		Same
10	Number of injuries in primary fires	12		13	52	52	Yes	Declined
12	Injuries in Accidental Dwelling Fires	7		8	38	37	No	Declined
2 Priority	No of accidental dwelling fires	138		121	540	534	No	Improved

Indicator No.	How will we measure performance?	2014/15 Q2 result	National Quartile Position 2013/14	2015/16 Quarter 2	2015/16 Projected year end	Target	Target met	Direction of travel from 2014/15 result
8	Number of primary fires	318		298	1,258	1,244	No	Improved
13a	Deliberate primary fires not in vehicles	43		36	166	159	No	Improved
13b	Deliberate primary fires in vehicles	24		22	82	141	Yes	Improved
14	Deliberate secondary fires	150		108	460	500	Yes	Improved
<b>4a Priority</b>	<b>A reduction of automatic fire alarms (AFA) from the base year result of 2009/10</b>	<b>-44.8%</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>-41.8%</b>	<b>-42.5%</b>	<b>-32.0%</b>	Yes	<b>Declined</b>
4b	% of AFA calls challenged by ESFRS	18.2%	This is an ESFRS indicator only, no National data is available for comparison	9.9%	10.0%	Monitor only	Monitor only	Declined
4c	% of AFA calls turned back by ESFRS	8.8%	This is an ESFRS indicator only, no National data is available for comparison	6.7%	8.8%	Monitor only	Monitor only	Declined
4d	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	2.8%	This is an ESFRS indicator only, no National data is available for comparison	2.0%	2.6%	Monitor only	Monitor only	Declined

## 1.2 Protect our communities against economic, property or heritage loss

Indicator No.	How will we measure performance?	2014/15 Q2 result	National Quartile Position 2013/14	2015/16 Quarter 2	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
15	No of fires in non-domestic properties	50		32	164	176	Yes	Declined
16	Inspections of high risk premises completed	96		60	240	480	No	Declined

### 1.3 Respond effectively and safely to incidents with appropriate planned resources

#### CURRENT STANDARDS

Indicator No.	How will we measure performance?	2014/15 Q2 result	National Quartile Position 2013/14	2015/16 Quarter 2	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
3 Priority	% of accidental dwelling fires confined to room of origin	92.0%	This is an ESFRS indicator only, no National data is available for comparison	94.2%	94.4%	94.0%	Yes	Improved
18	% of Life Threatening Incidents (LTIs) attended by 1st appliance within 8 minutes	64.9%	This is an ESFRS indicator only, no National data is available for comparison	50.0%	68.7%	60.0%	Yes	Declined
19	% of LTIs attended by 1st appliance within 13 minutes	92.0%	This is an ESFRS indicator only, no National data is available for comparison	83.0%	89.6%	90.0%	No	Declined
20	% of LTIs attended by 2nd appliance within 8 minutes	45.3%	This is an ESFRS indicator only, no National data is available for comparison	30.9%	49.8%	50.0%	No	Declined
21	% of LTIs attended by 2nd appliance within 13 minutes	77.8%	This is an ESFRS indicator only, no National data is available for comparison	62.7%	79.3%	80.0%	No	Declined
22	% of incidents attended within 20 minutes	98.2%	This is an ESFRS indicator only, no National data is available for comparison	98.5%	99.0%	95.0%	Yes	Improved
23	% of LTIs attended by a minimum of 8 crew within 8 minutes	45.3%	This is an ESFRS indicator only, no National data is available for comparison	30.9%	49.8%	50.0%	No	Declined
24	% of LTIs attended by a minimum of 8 crew within 13 minutes	77.8%	This is an ESFRS indicator only, no National data is available for comparison	62.7%	79.4%	80.0%	No	Declined

### 1.3 Respond effectively and safely to incidents with appropriate planned resources

#### PROPOSED CHANGE

#### Average first attending appliance response times

First arriving appliance	2013/14 England Average	2013/14 FG2 Average	Q2 2014/15	Q2 2015/16	Q1 & Q2 2015/16
Primary fires	8.4	9.6	8.6 (299)	8.3 (283)	8.2 (607)
Dwellings	7.4	8.6	7.8 (143)	7.6 (113)	7.6 (294)
with any casualty or rescue	7.1	N/a	7.2 (7)	7.6 (7)	6.6 (17)
without any casualty or rescue	7.4	N/a	8.9 (136)	7.6 (126)	7.7 (227)
Other Buildings	8.1	9.4	8.2 (78)	8.2 (49)	8.1 (127)
Other Residential	7.6	N/a	8.2 (19)	8.5 (10)	7.2 (29)
Non-Residential	8.2	N/a	8.2 (59)	8.1 (39)	8.4 (98)
Road Vehicles	9.3	10.2	10.2 (58)	9.1 (76)	8.7 (136)
Other (Outdoor Primary)	10.3	11.3	11.7 (20)	10.1 (25)	10.9 (50)
RTC Persons trapped / enhanced	N/a	N/a	10 (78)	10.7 (88)	10.2 (146)

Bracketed numbers are the total number of attended incidents for each category

#### Average second attending appliance response times

Second arriving appliance	2013/14 England Average	2013/14 FG2 Average	Q2 2014/15	Q2 2015/16	Q1 & Q2 2015/16
Primary fires	N/a	N/a	12.8 (192)	11.9 (152)	11.3 (378)
Dwellings	N/a	N/a	10.9 (121)	10.6 (98)	10.3 (240)
with any casualty or rescue	N/a	N/a	11.1 (7)	14 (7)	12.7 (17)
without any casualty or rescue	N/a	N/a	10.9 (114)	10.3 (91)	10.2 (223)
Other Buildings	N/a	N/a	12.1 (59)	10.6 (30)	11.0 (90)
Other Residential	N/a	N/a	10.6 (18)	13.0 (7)	10.9 (26)
Non-Residential	N/a	N/a	12.8 (41)	9.9 (23)	11.1 (64)
Road Vehicles	N/a	N/a	25.0 (6)	16.8 (14)	16.8 (25)
Other (Outdoor Primary)	N/a	N/a	26.3 (6)	20.7 (10)	16.8 (23)
RTC Persons trapped / enhanced	N/a	N/a	14.5 (67)	14.4 (69)	13.7 (117)

Bracketed numbers are the total number of attended incidents for each category

## 1.4 Deliver cost effective services, which focus on community risk and customer needs at a price the local community can afford and within available resources

Indicator No.	How will we measure performance?	2014/15 Q2 result	National Quartile Position 2013/14	2015/16 Quarter 2	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
6	Expenditure per head of the population	£46.90	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	£45.42	Annual	Annual
34	To achieve a 3.5% reduction in CO2 emissions against 2010/11	N/a	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	14.00%	Annual	Annual
35	Percentage of people satisfied with the service received during the 999 call	98%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	Monitor only	Annual	Annual
36	Percentage of people satisfied with the service received at the scene of the incident	99%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	Monitor only	Annual	Annual

## Strategic Aim 2 - Ensure a competent, diverse, safe and valued workforce

### 2.1 Embed and embrace equality and diversity principles in all that we do





Indicator No.	How will we measure performance?	2014/15 Q2 result	National Quartile Position 2013/14	2015/16 Quarter 2	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
24	Achievement of excellence in the Equality Standard in Local	Excellent	This is an ESFRS indicator only, no National data is available for comparison	Excellent	Annual	Monitor only	Annual	Annual
26	Retained (RDS) female firefighters as new entrants	8.7%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	15.0%	Annual	Annual
27	Minority ethnic staff as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	3.5%	Annual	Annual
28	Disabled employees as new entrants to the FRS	3.6%	This is an ESFRS indicator only, no National data is available for comparison	N/a	Annual	5.0%	Annual	Annual

### 2.2 Attract and retain high calibre and committed staff, and help them develop professional skills and competence to meet our business needs

Indicator No.	How will we measure performance?	2014/15 Q2 result	National Quartile Position 2013/14	2015/16 Quarter 2	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
To be developed	Number of operational staff completing development programmes		This is an ESFRS indicator only, no National data is available for comparison	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16	To be developed in 2015/16



## 2.3 Maintain and improve the standards of health, safety and welfare of our staff and provide a safe and secure workplace

Indicator No.	How will we measure performance?	2014/15 Q2 result	National Quartile Position 2013/14	2015/16 Quarter 2	2015/16 Projected year end result	Target	Target met	Direction of travel from 2014/15 result
5 Priority	The number of working days/shifts lost due to sickness	2.1	This is an ESFRS indicator only, no National data is available for comparison	2.1	8.4	7.5	No	Same
29	Number of RIDDOR incidents	2		0	2	12	Yes	Improved
30	Number of injuries sustained by Wholetime and Retained firefighters during operational activities	24		N/a	Annual	Monitor only	Annual	Annual
31	Total number of injuries sustained by Wholetime and RDS firefighters during training activities	37		N/a	Annual	Monitor only	Annual	Annual
30	Number of workplace reported accidents / injuries	24		26	118	124	Yes	Declined