



East Sussex **Fire & Rescue Service**

East Sussex Fire & Rescue **Performance Results** **Quarter 1 2019/20**

AUGUST 2019

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

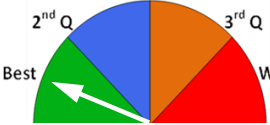

Indicator No.	How will we measure performance?	2018/19 Q1 result	National Quartile Position 2017/18	2019/20 Q1 result	Projected end of year result 2019/20	Direction of travel from 2018/19 result
8	Total number of incidents attended	2,324		2,439	9,783	Declined
9	Number of deaths in primary fires	0		1	4	Declined
10	Number of injuries in primary fires	9		6	24	Improved
1 Priority	No of accidental dwelling fires	121		105	421	Improved
11	Number of primary fires	278		269	1,075	Improved
12	Number of deliberate fires	157		254	1,015	Declined
13	No of Industrial and Commercial fires	42		36	140	Improved

Indicator No.	How will we measure performance?	2018/19 Q1 result	National Quartile Position 2017/18	2019/20 Q1 result	Projected end of year result 2019/20	Direction of travel from 2018/19 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	N/a	This is an ESFRS indicator only, no National data is available for comparison	75.5%	75.5%	New
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	N/a	This is an ESFRS indicator only, no National data is available for comparison	75.8%	75.8%	New

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We will do this by:

Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2018/19 Q1 result	National Quartile Position 2017/18	2019/20 Q1 result	Projected end of year result 2019/20	Direction of travel from 2018/19 result
2 Priority	% of Home Safety Visits to vulnerable people	91.2%	This is an ESFRS indicator only, no National data is available for comparison	92.5%	92.5%	Improved
6 Priority	Undertake 12,000 Home Safety Visits	2,539		2,543	10,199	Improved
17	Number of safe and well visits conducted	No longer able to be reported	This is an ESFRS indicator only, no National data is available for comparison	No longer able to be reported	No longer able to be reported	No longer able to be reported
7 Priority	Inspections of high risk premises completed	96		112	449	Improved
18	Number of business safety engagement events	4	This is an ESFRS indicator only, no National data is available for comparison	2	8	Declined
19	Number of attendees at business safety engagement events	70	This is an ESFRS indicator only, no National data is available for comparison	107	429	Improved

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We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2018/19 Q1 result	National Quartile Position 2017/18	2019/20 Q1 result	Projected end of year result 2019/20	Direction of travel from 2018/19 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.2	This is an ESFRS indicator only, no National data is available for comparison	2.2	8.8	Same
20	Number of RIDDOR incidents	0		2	8	Declined
21	Number of workplace reported accidents / injuries	69		52	209	Improved

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2018/19 Q1 result	National Quartile Position 2017/18	2019/20 Q1 result	Projected end of year result 2019/20	Direction of travel from 2018/19 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	31.4%	This is an ESFRS indicator only, no National data is available for comparison	31.4%	31.4%	Same
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.4%	This is an ESFRS indicator only, no National data is available for comparison	2.4%	2.4%	Declined
23	% of AFA calls challenged by SCC	No longer able to be reported	This is an ESFRS indicator only, no National data is available for comparison	No longer able to be reported	No longer able to be reported	No longer able to be reported
5 Priority	% of accidental dwelling fires confined to room of origin	86.0%	This is an ESFRS indicator only, no National data is available for comparison	95.2%	95.2%	Improved