East Sussex Fire & Rescue
Performance Results
Quarters 1 and 2 2019/20
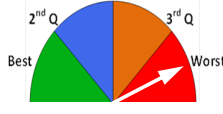
OCTOBER 2019

Our Purpose

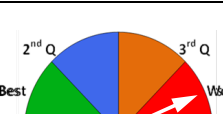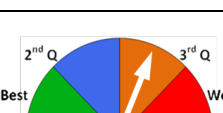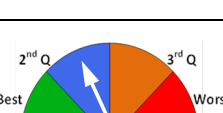# We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

Indicator No.	How will we measure performance?	2018/19 Q1 result	2018/19 Q2 result	2018/19 Year end result	National Quartile Position 2017/18	2019/20 Q1 result	2019/20 Q2 result	Projected end of year result 2019/20	Direction of travel from Q2 2018/19 result
8	Total number of incidents attended	2,324	2,639	9,384		2,439	2,788	10,425	Declined
9	Number of deaths in primary fires	0	3	4		1	0	2	Improved
10	Number of injuries in primary fires	9	13	39		6	4	20	Improved
1 Priority	**No of accidental dwelling fires**	**121**	**135**	**508**		**105**	**100**	**409**	**Improved**
11	Number of primary fires	278	333	1,180		269	264	1,063	Improved
12	Number of deliberate fires	157	227	700		254	225	955	Improved
13	No of Industrial and Commercial fires	42	33	189		36	43	158	Declined
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	76.3%	72.6%	74.8%	**This is an ESFRS indicator only, no National data is available for comparison**	75.6%	77.4%	76.5%	Improved
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	74.2%	72.6%	74.1%	**This is an ESFRS indicator only, no National data is available for comparison**	75.4%	75.8%	75.7%	Improved

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We will do this by:

Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2018/19 Q1 result	2018/19 Q2 result	2018/19 Year end result	National Quartile Position 2017/18	2019/20 Q1 result	2019/20 Q2 result	Projected end of year result 2019/20	Direction of travel from 2018/19 result
2 Priority	% of Home Safety Visits to vulnerable people	91.2%	90.0%	91.2%	This is an ESFRS indicator only, no National data is available for comparison	92.5%	92.0%	92.3%	Improved
6 Priority	Undertake 12,000 Home Safety Visits	2,539	2,460	11,082	2nd Q 3rd Q Best Worst	2,543	2,424	9,907	Declined
7 Priority	Inspections of high risk premises completed	111	165	581	2nd Q 3rd Q Best Worst	115	113	454	Declined
7a Priority	Busines safety audits completed by Station crews	N/a	N/a	111	This is an ESFRS indicator only, no National data is available for comparison	96	79	349	Improved
18	Number of business safety engagement events	4	3	18	This is an ESFRS indicator only, no National data is available for comparison	3	7	20	Improved
19	Number of attendees at business safety engagement events	70	160	530	This is an ESFRS indicator only, no National data is available for comparison	122	111	465	Declined

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We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2018/19 Q1 result	2018/19 Q2 result	2018/19 Year end result	National Quartile Position 2017/18	2019/20 Q1 result	2019/20 Q2 result	Projected end of year result 2019/20	Direction of travel from 2018/19 result
3 Priority	**The number of working days/shifts lost due to sickness not to exceed 7.5 per employee**	**2.2**	**1.9**	**8.8**	This is an ESFRS indicator only, no National data is available for comparison	**2.2**	**2.3**	**9.0**	**Declined**
20	Number of RIDDOR incidents	0	3	10		2	4	12	Declined
21	Number of workplace reported accidents / injuries	69	64	248		52	72	248	Declined

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2018/19 Q1 result	2018/19 Q2 result	2018/19 Year end result	National Quartile Position 2017/18	2019/20 Q1 result	2019/20 Q2 result	Projected end of year result 2019/20	Direction of travel from 2017/18 result
4 Priority	**A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10**	**-31.4%**	**-39.9%**	**-35.5%**	**This is an ESFRS indicator only, no National data is available for comparison**	**-31.4%**	**-34.7%**	**-32.7%**	**Declined**
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.4%	2.2%	1.1%	**This is an ESFRS indicator only, no National data is available for comparison**	2.4%	1.4%	1.8%	Improved
5 Priority	**% of accidental dwelling fires confined to room of origin**	**86.0%**	**91.9%**	**90.7%**	**This is an ESFRS indicator only, no National data is available for comparison**	**95.2%**	**95.0%**	**95.1%**	**Improved**