East Sussex
Fire & Rescue Service

East Sussex Fire & Rescue Performance Results Quarters 1 to 3 2019/20
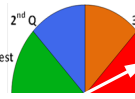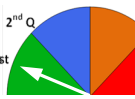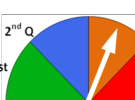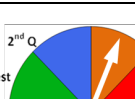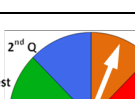
JANUARY 2020

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

Indicator No.	How will we measure performance?	2018/19 Q1 result	2018/19 Q2 result	2018/19 Q3 result	2018/19 Year end result	National Quartile Position 2017/18	2019/20 Q1 result	2019/20 Q2 result	2019/20 Q3 result	Projected end of year result 2019/20	Direction of travel from Q3 2018/19 result
8	Total number of incidents attended	2,324	2,639	2,195	9,383		2,439	2,788	2,456	10,197	Declined
9	Number of deaths in primary fires	0	3	0	4		1	0	1	3	Declined
10	Number of injuries in primary fires	9	13	6	39		6	4	12	29	Declined
1 Priority	**No of accidental dwelling fires**	**121**	**135**	**129**	**508**		**105**	**103**	**116**	**430**	**Improved**
11	Number of primary fires	278	333	289	1,180		269	264	246	1,034	Improved
12	Number of deliberate fires	157	227	146	700		253	226	116	790	Improved
13	No of Industrial and Commercial fires	42	43	50	189		35	34	32	134	Improved
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	76.3%	72.6%	74.9%	74.6%	This is an ESFRS indicator only, no National data is available for comparison	75.6%	77.4%	80.4%	77.8%	Improved
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	74.2%	72.6%	71.8%	72.9%	This is an ESFRS indicator only, no National data is available for comparison	75.4%	75.8%	70.3%	73.8%	Declined

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We will do this by:

Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2018/19 Q1 result	2018/19 Q2 result	2018/19 Q3 result	2018/19 Year end result	National Quartile Position 2017/18	2019/20 Q1 result	2019/20 Q2 result	2019/20 Q3 result	Projected end of year result 2019/20	Direction of travel from Q3 2018/19 result
2 Priority	% of Home Safety Visits to vulnerable people	90.3%	89.9%	93.3%	91.2%	This is an ESFRS indicator only, no National data is available for comparison	92.5%	91.9%	92.5%	92.4%	Decline
6 Priority	Undertake 12,000 Home Safety Visits	2,547	2,467	2,631	11,085		2,575	2,549	2,300	9,898	**Decline**
7 Priority	Inspections of high risk premises completed	111	165	135	581		116	119	93	435	Decline
7a Priority	Busines safety audits completed by Station crews	N/a	48	66	114	This is an ESFRS indicator only, no National data is available for comparison	96	93	78	354	Improved
18	Number of business safety engagement events	4	3	6	17	This is an ESFRS indicator only, no National data is available for comparison	3	7	3	17	Decline
19	Number of attendees at business safety engagement events	70	160	80	528	This is an ESFRS indicator only, no National data is available for comparison	122	111	50	376	Decline

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We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2018/19 Q1 result	2018/19 Q2 result	2018/19 Q3 result	2018/19 Year end result	National Quartile Position 2017/18	2019/20 Q1 result	2019/20 Q2 result	2019/20 Q3 result	Projected end of year result 2019/20	Direction of travel from Q3 2018/19 result
3 Priority	**The number of working days/shifts lost due to sickness not to exceed 7.5 per employee**	**2.2**	**1.9**	**2.2**	**8.8**	This is an ESFRS indicator only, no National data is available for comparison	**2.2**	**2.3**	**3.0**	**10.0**	**Declined**
20	Number of RIDDOR incidents	0	3	4	10		2	4	3	12	Improved
21	Number of workplace reported accidents / injuries	69	64	49	234		52	72	72	257	Declined

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2018/19 Q1 result	2018/19 Q2 result	2018/19 Q3 result	2018/19 Year end result	National Quartile Position 2017/18	2019/20 Q1 result	2019/20 Q2 result	2019/20 Q3 result	Projected end of year result 2019/20	Direction of travel from 2017/18 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-31.4%	-39.9%	-39.8%	-36.8%	This is an ESFRS indicator only, no National data is available for comparison	-31.4%	-34.7%	-31.2%	-32.2%	Decline
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.4%	2.2%	1.2%	1.1%	This is an ESFRS indicator only, no National data is available for comparison	2.4%	1.4%	0.6%	1.4%	Improved
5 Priority	% of accidental dwelling fires confined to room of origin	86.0%	91.9%	92.2%	90.7%	This is an ESFRS indicator only, no National data is available for comparison	95.2%	95.0%	92.2%	94.1%	Same