



East Sussex

Fire & Rescue Service

East Sussex Fire & Rescue Performance Results Quarter 1 2020/21

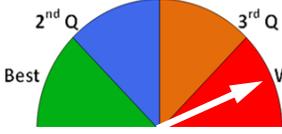
AUGUST 2020

Our Purpose

We make our communities safer

We will do this by:

Commitment 1: Delivering high performing services

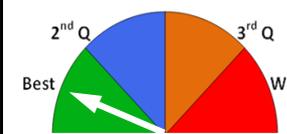
Indicator No.	How will we measure performance?	2019/20 Q1 result	National Quartile Position 2017/18	2020/21 Q1 result	Projected end of year result 2020/21	Direction of travel from 2019/20 result
8	Total number of incidents attended	2,438		2,364	9,482	Improved
9	Number of deaths in primary fires	1		1	4	Same
10	Number of injuries in primary fires	7		6	24	Improved
1 Priority	No of accidental dwelling fires	106		106	425	Same
11	Number of primary fires	272		256	1,027	Improved
12	Number of deliberate fires	256		234	939	Improved
13	No of Industrial and Commercial fires	35		17	68	Improved

Indicator No.	How will we measure performance?	2019/20 Q1 result	National Quartile Position 2018/19	2020/21 Q1 result	Projected end of year result 2020/21	Direction of travel from 2019/20 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	75.5%	This is an ESFRS indicator only, no National data is available for comparison	76.4%	76.4%	Improved
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	75.8%	This is an ESFRS indicator only, no National data is available for comparison	81.9%	81.9%	Improved

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We will do this by:

Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2019/20 Q1 result	National Quartile Position 2017/18	2020/21 Q1 result	Projected end of year result 2020/21	Direction of travel from 2019/20 result
2 Priority	% of Home Safety Visits to vulnerable people	92.5%	This is an ESFRS indicator only, no National data is available for comparison	90.2%	90.2%	Declined
6 Priority	Undertake 12,000 Home Safety Visits	2,587		684	2,744	Declined
7 Priority	Inspections of high risk premises completed	112		51	204	Declined
7 Priority	Operational Business safety audits	N/a		5	20	PI started in Q3 2019/20
18	Number of business safety engagement events	2	This is an ESFRS indicator only, no National data is available for comparison	1	4	Declined
19	Number of attendees at business safety engagement events	107	This is an ESFRS indicator only, no National data is available for comparison	381	1,528	Improved

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Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2019/20 Q1 result	National Quartile Position 2017/18	2020/21 Q1 result	Projected end of year result 2020/21	Direction of travel from 2019/20 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	2.2	This is an ESFRS indicator only, no National data is available for comparison	0.9	0.9	Improved
20	Number of RIDDOR incidents	2		2	8	Improved
21	Number of workplace reported accidents / injuries	52		48	193	Improved

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2019/20 Q1 result	National Quartile Position 2017/18	2020/21 Q1 result	Projected end of year result 2020/21	Direction of travel from 2018/19 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	31.7%	This is an ESFRS indicator only, no National data is available for comparison	35.6%	35.6%	Improved
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	2.4%	This is an ESFRS indicator only, no National data is available for comparison	1.1%	1.1%	Improved
5 Priority	% of accidental dwelling fires confined to room of origin	93.4%	This is an ESFRS indicator only, no National data is available for comparison	91.5%	91.5%	Declined