



# **East Sussex** **Fire & Rescue Service**

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# **East Sussex Fire & Rescue Performance Results Quarter 4 2020/21**

JULY 2021

# Our Purpose

## We make our communities safer

We will do this by:

### Commitment 1: Delivering high performing services


Indicator No.	How will we measure performance?	2019/20 Q4 result	2019/20 Year end result	National Quartile Position 2019/20	2020/21 Q4 result	End of year result 2020/21	Direction of travel from 2019/20 result
8	Total number of incidents attended	2,441	10,128		2,049	9,635	Improved
9	Number of deaths in primary fires	1	3		1	2	Improved
10	Number of injuries in primary fires	10	34		3	31	Improved
1 Priority	No of accidental dwelling fires	130	453		98	443	Improved
11	Number of primary fires	247	1,041		196	996	Improved
12	Number of deliberate fires	142	742		98	739	Improved
13	No of Industrial and Commercial fires	33	137	This is an ESFRS indicator only, no National data is available for comparison	22	123	Improved

Indicator No.	How will we measure performance?	2019/20 Q4 result	2019/20 Year end result	National Quartile Position 2019/20	2020/21 Q4 result	End of year result 2020/21	Direction of travel from 2019/20 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	78.0%	76.0%	This is an ESFRS indicator only, no National data is available for comparison	79.7%	77.9%	Improved
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	70.0%	73.0%	This is an ESFRS indicator only, no National data is available for comparison	78.3%	77.5%	Improved

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**We will do this by:**

### Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2019/20 Q4 result	2019/20 Year end result	National Quartile Position 2019/20	2020/21 Q4 result	End of year result 2020/21	Direction of travel from 2019/20 result
2 Priority	% of Home Safety Visits to vulnerable people	91.6%	92.2%	This is an ESFRS indicator only, no National data is available for comparison	96.6%	95.8%	<b>Improved</b> Alternative delivery method
6 Priority	Undertake 10,000 Home Safety Visits	2,360	10,098		N/a	N/a	N/a due to COVID-19 pandemic
	Number of telephone HSVs completed (due to COVID-19 Pandemic)	181	181	This is an ESFRS indicator only, no National data is available for comparison	2,076	7,155	Alternative delivery method
	Number of properties visited for faulty / smoke alarm fitting etc	N/a	N/a	This is an ESFRS indicator only, no National data is available for comparison	581	2,069*	Alternative delivery method
7 Priority	Inspections of high risk premises completed	107	449		55	330	N/a due to COVID-19 pandemic
7a Priority	Business safety audits completed by Station crews	111	388	This is an ESFRS indicator only, no National data is available for comparison	38	82	N/a due to COVID-19 pandemic
	Other Business Safety telephone activities and interactions	628	2,700	This is an ESFRS indicator only, no National data is available for comparison	612	2,563	Alternative delivery method
18	Number of business safety engagement events	4	30	This is an ESFRS indicator only, no National data is available for comparison	3	6	N/a due to COVID-19 pandemic
19	Number of attendees at business safety engagement events	218	557	This is an ESFRS indicator only, no National data is available for comparison	60	730	N/a due to COVID-19 pandemic

\* May have been fitted as a result of a telephone assessment so cannot be totaled with the figure above

## We make our communities safer

**We will do this by:**

### **Commitment 3: Developing a multi-skilled, safe and valued workforce**

Indicator No.	How will we measure performance?	2019/20 Q4 result	2019/20 Year end result	National Quartile Position 2019/20	2020/21 Q4 result	End of year result 2020/21	Direction of travel from 2019/20 result
<b>3 Priority</b>	<b>The number of working days/shifts lost due to sickness not to exceed 7.5 per employee</b>	<b>2.6</b>	<b>10</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>1.4</b>	<b>6.6</b>	<b>Improved</b>
20	Number of RIDDOR incidents	3	12		3	6	Improved
21	Number of workplace reported accidents / injuries	40	236		50	195	Improved

## We make our communities safer

We will do this by:

### Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2019/20 Q4 result	2019/20 Year end result	National Quartile Position 2019/20	2020/21 Q4 result	End of year result 2020/21	Direction of travel from Q3 2019/20 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-23.0%	-30.4%	This is an ESFRS indicator only, no National data is available for comparison	-36.1%	-36.3%	Improved
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.2%	1.4%	This is an ESFRS indicator only, no National data is available for comparison	1.4%	2.3%	Declined
5 Priority	% of accidental dwelling fires confined to room of origin	92.3%	92.7%	This is an ESFRS indicator only, no National data is available for comparison	91.8%	90.5%	Declined