



# **East Sussex** **Fire & Rescue Service**

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# **East Sussex Fire & Rescue** **Performance Results** **Quarter 1 2021/22**





NOVEMBER 2021

# Our Purpose

## We make our communities safer

We will do this by:

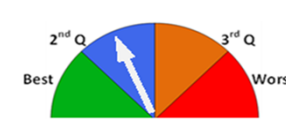
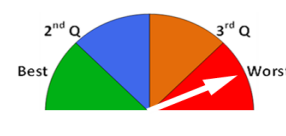
### Commitment 1: Delivering high performing services

Indicator No.	How will we measure performance?	2020/21 Q1 result	National Quartile Position 2019/20	2021/22 Q1 result	Projected end of year result 2021/22	Direction of travel from Q1 2020/21 result
8	Total number of incidents attended	2,374		2,549	10,224	Declined
9	Number of deaths in primary fires	1		1	4	No change
10	Number of injuries in primary fires	6		3	12	Improved
<b>1 Priority</b>	<b>No of accidental dwelling fires</b>	<b>105</b>		<b>109</b>	<b>437</b>	<b>Declined</b>
11	Number of primary fires	256		259	1,039	Declined
12	Number of deliberate fires	234		200	802	Improved
13	No of Industrial and Commercial fires	18	This is an ESFRS indicator only, no National data is available for comparison	25	100	Declined
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	76.4%	This is an ESFRS indicator only, no National data is available for comparison	No data	No data	No data
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	81.9%	This is an ESFRS indicator only, no National data is available for comparison	No data	No data	No data

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### Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2020/21 Q1 result	National Quartile Position 2019/20	2021/22 Q1 result	Projected end of year result 2021/22	Direction of travel from Q1 2020/21 result
2 Priority	% of Home Safety Visits to vulnerable people	95.0%	This is an ESFRS indicator only, no National data is available for comparison	96.6%	96.6%	Improved Alternative delivery method
6 Priority	Undertake 10,000 Home Safety Visits	N/a		N/a	N/a	N/a due to COVID-19 pandemic
	Number of telephone HSVs completed (due to COVID-19 Pandemic)	1,512	This is an ESFRS indicator only, no National data is available for comparison	2,007	8,050	Improved Alternative delivery method
	Number of properties visited for faulty / smoke alarm fitting etc	292	This is an ESFRS indicator only, no National data is available for comparison	397	1,592	Improved Alternative delivery method
7 Priority	Inspections of high risk premises completed	51		48	193	N/a due to COVID-19 pandemic
7a Priority	Business safety audits completed by Station crews	5	This is an ESFRS indicator only, no National data is available for comparison	82	329	N/a due to COVID-19 pandemic
	Other Business Safety telephone activities and interactions	387	This is an ESFRS indicator only, no National data is available for comparison	534	2,142	Improved Alternative delivery method
18	Number of business safety engagement events	1	This is an ESFRS indicator only, no National data is available for comparison	0	0	N/a due to COVID-19 pandemic
19	Number of attendees at business safety engagement events	381	This is an ESFRS indicator only, no National data is available for comparison	0	0	N/a due to COVID-19 pandemic

\* May have been fitted as a result of a telephone assessment so cannot be totaled with the figure above

## We make our communities safer

**We will do this by:**

### Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2020/21 Q1 result	National Quartile Position 2019/20	2021/22 Q1 result	Projected end of year result 2021/22	Direction of travel from Q1 2020/21 result
<b>3 Priority</b>	<b>The number of working days/shifts lost due to sickness not to exceed 7.5 per employee</b>	<b>0.9</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>2.0</b>	<b>8.0</b>	<b>Declined</b>
20	Number of RIDDOR incidents	2		0	0	Improved
21	Number of workplace reported accidents / injuries	48		36	144	Improved

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**We will do this by:**

### Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2020/21 Q1 result	National Quartile Position 2019/20	2021/22 Q1 result	Projected end of year result 2021/22	Direction of travel from Q1 2020/21 result
4 Priority	<b>A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10</b>	<b>-40.4%</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>-30.7%</b>	<b>-35.1%</b>	<b>Declined</b>
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.1%	This is an ESFRS indicator only, no National data is available for comparison	1.7%	1.7%	<b>Declined</b>
5 Priority	<b>% of accidental dwelling fires confined to room of origin</b>	<b>91.4%</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>91.7%</b>	<b>91.7%</b>	<b>Improved</b>